

<b>Date Correction Plan Due</b> 11/6/2019	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	<b>TO FILE A COMPLAINT CALL</b> 715-361-7700
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

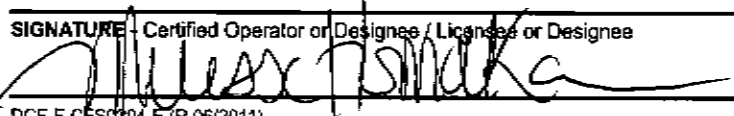
<b>Name - Certified Operator / Licensed Center</b> Story Book Kids		<b>Provider Number / Facility ID Number</b> 8000583968 / 001 - 1013512			
<b>Address - Facility (Street, City, State, Zip Code)</b> 658 Maple Ridge Rd Mosinee WI 544559272		<b>Telephone Number</b> 715-693-5580	<b>Date - Regulation Visit</b> 10/14/2019		
	<b>Rule/Statute Number Noncompliance Statement</b>	<b>Correction Plan</b>	<table border="1"> <tr> <td data-bbox="1501 702 1738 768"> <b>Expected Completion Date</b> </td> <td data-bbox="1738 702 1946 768"> <b>Verification Date</b> </td> </tr> </table>	<b>Expected Completion Date</b>	<b>Verification Date</b>
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1	251.04(2)(a) <b>Compliance With Laws</b>  Description: Contrary to s. 46.686(2)(ab) Wis. Stats., the center failed to obtain an approved preliminary report indicating that Staff C was eligible to work in the child care program prior to Staff C becoming a caregiver.	All staff will run in verification of fingerprint app prior to start date. Director will verify it has been completed on DCF site. Staff C ended summer employment + returned to school year teaching position	10/24/19		

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658 Maple Ridge Rd Mosinee WI 544559272		715-693-5580	10/14/2019	
Rule/Statute Number	Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
2	<p>251.04(2)(c)  <b>Current, Accurate Information</b></p> <p>Description: During an investigation, Staff A did not provide accurate information when Staff A stated she was not aware that a child had been dragged across the playground by a teacher on 09/06/2019. Documentation of text messages verified that Staff A was aware of this incident.                      -Staff A inaccurately informed the child's parent that the incident had been reported to the Department, when it had not been reported. Staff A denied providing such information to the parent. Documentation of text messages verified Staff A had informed the parent the incident had been reported.</p>	<p>My communication is not acceptable. Regardless of Director being on vacation all reporting will take place immediately. All phone calls and text messages relating to the center will be served. The Director informed the parent that staff may contact them.</p>	10/14/19	
3	<p>251.04(3)(jm)  <b>Report - Inappropriate Guidance</b></p> <p>Description: The center director failed to report inappropriate child guidance to the Department that occurred on 09/06/2019.</p>	<p>The Director will notify the Department immediately of any incident. There will not be a gap in reporting.</p>	10/14/19	
4	<p>251.07(2)(e)1.  <b>Prohibited Actions - Corporal Punishment</b></p> <p>Description: Staff B dragged a child by the arm across the playground on 09/06/2019. Other staff overheard the child tell Staff B it hurt, and Staff B responded, "I hope it does."</p>	<p>Staff B was fired on 9/16/19 when the Director was made aware of the incident. Whether verbal or physical punishment with a threat is not tolerated at the center grounds for immediate termination.</p>	9/16/19	

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<b>Noncompliance Statement</b>			

**NAME - Certification Worker / Licensing Specialist**  
Kirsten Kronberger

**Date Issued**  
10/23/2019

**SIGNATURE - Certified Operator or Designee / Licensee or Designee**  


**Date Signed**  
10/24/19