

Date Correction Plan Due 8/12/2025	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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OCT 14 2025

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number	
Touching Tender Hearts		4000576204 / 001 - 1007017	
Address - Facility (Street, City, State, Zip Code)		Telephone Number	Date - Regulation Visit
2523 N 14Th St Milwaukee WI 53206		414-795-2851	7/22/2025
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date
1	250.04(6)(b) Current, Accurate Daily Attendance Record Description: A child who is present is not signed in on the attendance sheet.	child was signed in during visit from agency	7/22/25
2	250.05(3)(fm) Biennial Training - Child Abuse & Neglect Description: Staff A does not have documentation to show current training in Child Abuse and Neglect. Repeat violation: Previously cited on 12/10/2024	Certificate was emailed to agency	8/2025

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Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
3 250.055(1)(L) Procedure - Number, Names, Whereabouts Known At All Times Description: A child who was present at the center at the time of the visit was not signed in on the attendance sheet which is also what the center uses for child tracking.	Tracking has been updated	7/22/25	
4 250.06(2)(c) Access To Materials Potentially Harmful To Children Description: In the outdoor play space there is a bottle of weed killer and several gas cans accessible to children.	Materials were removed	7/26/25	
5 250.06(2)(k) Deteriorating Or Toxic Paint Description: Along the bottom of the house in the outdoor play space there is peeling flaking paint accessible to children.	I'm working removing paint	9/15/25	
6 250.06(9)(j) Meals & Snacks - Records Description: There was no menu available for review for 7/21/25. Repeat violation: Previously cited on 12/10/2024	Documents have been updated	7/26/25	

Name - Certified Operator / Licensed Center Touching Tender Hearts		Provider Number / Facility ID Number 4000576204 / 001 - 1007017	
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Rule/Statute Number	Correction Plan	Expected Completion Date	Verification Date
Noncompliance Statement			

NAME - Agency Worker
Sara Cooney, Maureen Slatten

Date Issued
7/29/2025

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed
9/02/2025