

Date Correction Plan Due 12/25/2024	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(l) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Touching Tender Hearts		RECEIVED STATE OF WISCONSIN MAY 13 2025 SOUTHEASTERN REGIONAL OFFICE DCF DECE BECR		Provider Number / Facility ID Number 4000576204 / 001 - 1007017	
Address - Facility (Street, City, State, Zip Code) 2523 N 14Th St Milwaukee WI 53206		Telephone Number 414-795-2851		Date - Regulation Visit 12/10/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date	
1	250.04(1)(c) Hours, Days, Months Of Operation Description: The center is operating outside the licensed hours. The licensed hours for the center is currently 6-7am and 3:30-6pm. A review of attendance for the last two weeks shows a child in care shortly after 3pm almost daily.	The hours have been corrected	12/30/24		
2	250.04(6)(a)4m. Child Record - Immunization History Compliance Description: Child #1's file does not contain an immunization record. Repeat violation: Previously cited on 7/20/2023	Files have been updated	12/30/24		

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Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
3 250.05(2)(c) Staff File - Days, Hours Worked Description: Staff A is not consistently documenting hours worked when used to meet ratio. Hours that are documented are the hours of operation for the child care.	Staff hours have updated with the hours of operation	12/30/24	
4 250.05(3)(fm) Biennial Training - Child Abuse & Neglect Description: Staff A's file does not contain current training in Child Abuse and Neglect. Repeat violation: Previously cited on 7/20/2023	A copy of Child Abuse & Neglect was submitted	12/30/24	
5 250.06(3)(b) Emergency Plans - Practice Description: There is no documentation of a fire drill for October and November. There is no documentation of a tornado drill for October.	Emergency Plans Practice have been updated	12/30/24	
6 250.06(4)(a)3. Smoke Detectors - Testing Description: There is no documentation of testing the smoke detector for October or November, 2024.	Smoke Detectors	12/30/24	

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7 250.06(9)(i)
Meals & Snacks - Records
Description: There is no documentation of snacks served for 7 days in December when children were in care.

meals / snacks are done daily

12/25/24

NAME - Agency Worker
Sara Cooney, Kristin Keck

Date Issued
12/11/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed
5/7/2025