

Date Correction Plan Due 3/22/2024	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	TO FILE A COMPLAINT CALL 920-785-7811
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

<b>Name - Certified Operator / Licensed Center</b> Ywca Child Care		<b>Provider Number / Facility ID Number</b> 7000560217 / 002 - 420161		
<b>Address - Facility (Street, City, State, Zip Code)</b> 230 S Madison St Green Bay WI 54301		<b>Telephone Number</b> 920-432-5581	<b>Date - Regulation Visit</b> 2/19/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.07(2)(e)5. <b>Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions</b>  Description: The center self-reported that on February 15, 2024, a staff worker pulled a child's hair while attempting to keep the child from running away from them after the child hit several children.	<ol style="list-style-type: none"> <li>1. Staff member denied pulling child's hair, however, was terminated based on observation made by parent.</li> <li>2. All staff were reminded in-person of the importance of asking for help for a break when needed.</li> <li>3. Pyramid Model training starts 3/19/24. Trauma-Informed Care training 4/5/24</li> </ol>	<ol style="list-style-type: none"> <li>1. 2/15/24</li> <li>2. 2/15/24</li> <li>3. continuous</li> </ol>	

*(continued focus on positive child behavior management)*

**NAME - Agency Worker**  
Linda Juckem

Date Issued  
3/8/2024

**SIGNATURE - Certified Operator or Designee / Licensee or Designee**

*Holly Hermaun*

Date Signed  
03/14/2024