INSTRUCTIONS FOR COMPLETING THE CORRECTION PLAN SECTION OF THE NONCOMPLIANCE STATEMENT AND CORRECTION PLAN (DCF-F-CFS294)

I have attached the Noncompliance Statement and Correction Plan (DCF-F-CFS294) dated . Please complete this form as follows:

1. In the column titled "Correction Plan," indicate how you intend to correct each noncompliance listed on the form and outline the steps you will take to prevent future violation of the same rule. If you need more space than is provided on the form, attach additional pages and identify the item number to which the correction plan is related. Because completed and approved correction plans will be scanned and linked to the Regulated Child Care and YoungStar Public Search internet site, which shows each provider's violations, please note the following when writing your correction plan:
   - Do not include confidential information, including the names of children and staff.
   - Write in concise, plain English.
   - Be specific when describing what you have done or intend to do to correct each violation. Non-specific statements such as "It will be fixed", "Done", "Will do", "Don't agree" or "This won't happen again" do not provide the reader with any understanding of how the violation has been corrected or how you plan to prevent the violation from occurring again.
   - Be objective, factual and descriptive. The plan should not include derogatory comments, profanity or subjective observations, such as "The licensing specialist doesn't like me."

2. For each noncompliance, enter the date (month, day, year) by which you expect the correction plan to be completed.

3. Sign and date the form. Retain a copy for your records.

4. **Return the completed and signed form to the department by the due date that appears at the top left of the form via:**
   - **Email:** AmandaR.Holz@wisconsin.gov **or**
   - **Fax:** (920) 785-7869 **or**
   - **Mail:** DEPARTMENT OF CHILDREN AND FAMILIES
     BUREAU OF EARLY CARE REGULATION
     NORTHEASTERN REGION
     200 NORTH JEFFERSON
     SUITE 411
     GREEN BAY, WI 54301

If the correction plan and the completion dates are acceptable, the form will be linked to the Regulated Child Care and YoungStar Public Search internet site. If the correction plan or the expected completion dates are not acceptable, you will be contacted in writing or by telephone.

You are required to post a copy of the Noncompliance Statement and Correction Plan (DCF-F-CFS294) in a conspicuous area near the license so that it is visible to parents. This copy must remain posted until all noncompliances have been verified as corrected and the next DCF-F-CFS294 or DCF-F-CFS785 (Compliance Statement) has been issued. Note: If applicable, do not post the Staff and Child Identification Key. The information on the key is confidential and is meant for your reference only.

Please take a few minutes to complete the Department of Children and Families (DCF) customer satisfaction survey so that you can tell us about your experience. The responses we receive to the survey will be compiled and reviewed by DCF staff to help us improve our services to child care providers. The survey takes approximately 5 minutes to complete. It is voluntary and anonymous, and there is no penalty for not responding. DCF staff will not be able to tell whether or not you responded to the survey or know what responses you submitted. Please follow this link to provide your feedback: https://www.surveymonkey.com/r/LicenseFeedback. Or, if you don't have internet access, contact your licensing office and request a paper version of the survey and a prepaid reply envelope.

Contact me if you have any questions.

Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 920-785-7811

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number	
Happy Hollow Learning Center		3000587563 / 001 - 2000884	
Address - Facility (Street, City, State, Zip Code) 1396 Patton Dr Hartford WI 530279271	**Telephone Number** 262-673-3005	**Date - Regulation Visit** 3/25/2026	

	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.055(2)(b) **Staff-To-Child Ratios - Minimum** Description: Based upon investigation on 03/13/2026 in the Dino room, the staff to child ratio was exceeded from 814 am until 815 am when five children were present age one year old with one staff worker.	Teacher Left room momentary to retrieve a diaper. Staff retrained at staff meeting	4/2026	
2	251.055(2)(c) **Mixed-Age Group - Staff-To-Child Ratio** Description: Based upon investigation on 03/13/2026 a child care teacher left the Dino room, leaving a child care teacher with seven children under the age of two.	Staff is no longer employed	5/2026	

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number	
Happy Hollow Learning Center		3000587563 / 001 - 2000884	
Address - Facility (Street, City, State, Zip Code) 1396 Patton Dr Hartford WI 530279271	**Telephone Number** 262-673-3005	**Date - Regulation Visit** 3/25/2026	

	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
3	251.07(2)(b) **Policy - Child Guidance** Description: Based upon video recording, a child care worker in the Dino room did not adhere to the implemented child guidance policy when they took a stuffed animal from a child in care and threw it acrossed the Dino room due to the child not following directions.	Retrained all staff on positive guidance policies	4/2026	
4	251.07(5)(b)1. **Mealtime - Staff With Children** Description: Based upon investigation on 03/13/2026 in the Dino classroom staff were not seated with children during the mealtime.	Retrained all staff on sanitation and mealtime policies	4/2026	
5	251.07(6)(i)1. **Washing Child's Hands & Face** Description: Based upon investigation on 03/13/2026 a child was seated for a meal, when they left their seat and touched the floor and was not required to wash their hands prior to food being served.	retrained all staff on sanitation and mealtime policies	4/2026	
6	251.07(6)(i)2. **Adult Handwashing** Description: Based upon investigation on 03/13/2026 two child care teachers were observed not handwashing after diapering children in the Dino room.	Retrained all staff on sanitiation and Diapering policies	4/2026	

Name - Certified Operator / Licensed Center			Provider Number / Facility ID Number	
Happy Hollow Learning Center			3000587563 / 001 - 2000884	
Address - Facility (Street, City, State, Zip Code) 1396 Patton Dr Hartford WI 530279271		**Telephone Number** 262-673-3005	**Date - Regulation Visit** 3/25/2026	
	Rule/Statute Number **Noncompliance Statement**	**Correction Plan**	**Expected Completion Date**	**Verification Date**
7	251.09(1)(e) **Infant & Toddler - Provider Training** Description: Based upon file review a staff member providing care to children under the age of two did not have documentation of completion of the infant toddler fundamental course.	Staff completed on 5/12/2026	5/12/26	

NAME - Agency Worker
Amanda Holz

Date Issued

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Alexis Johns

Date Signed