

Date Correction Plan Due 3/17/2020	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN		TO FILE A COMPLAINT CALL 920-785-7811
<p><b>Use of Form:</b> This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.</p> <p><b>Instructions:</b> The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.</p>			
<p><b>Name - Certified Operator / Licensed Center</b> Tenderheart Learning Center Inc.</p>			
<p><b>Address - Facility (Street, City, State, Zip Code)</b> 3508 Veterans Ave Suamico WI 54173</p>			
<p><b>Telephone Number</b> 920-662-0995</p>			
<p><b>Provider Number / Facility ID Number</b> 1000571781 / 001 - 1008017</p>			
<p><b>Date - Regulation Visit</b> 2/21/2020</p>			
Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
<p>1 251.07(2)(b) <b>Policy - Child Guidance</b>  Description: A staff in the three-year-old room did not follow center policies for child guidance when she was rough with the children by sitting them down roughly on a chair.</p>	<p>Staff meeting to review discipline policy</p>	<p>3-10-20</p>	
<p>2 251.07(3)(a)3. <b>Indoor Equipment - Placement</b>  Description: The center had a piece of climbing equipment in the orange room that was placed near the classroom door. A child fell from the piece and was injured by the edge of the door.</p>	<p>Play structure was moved away from the door to a safer area.</p>	<p>2-22-20</p>	

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		<b>Verification Date</b>	

Date Issued  
3/3/2020

Date Signed  
3-10-2020

NAME - Certification Worker / Licensing Specialist  
Jody Beyer

SIGNATURE - Certified Operator or Designee / Licensee or Designee

*Jody Beyer*  
DC-F-CFS0294-E (R.06/2011)