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| <b>Date Correction Plan Due</b><br>4/30/2025 | <b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b> | <b>TO FILE A COMPLAINT CALL</b><br>715-361-7700 |
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

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| <b>Name - Certified Operator / Licensed Center</b><br>Mama Bears Childcare Llc                       |  | <b>Provider Number / Facility ID Number</b><br>1000589651 / 002 - 2005683   |   |                              |
| <b>Address - Facility (Street, City, State, Zip Code)</b><br>606 E Arnold St Marshfield WI 544492903 |  | <b>Telephone Number</b><br>715-660-8430   | <b>Date - Regulation Visit</b><br>3/26/2025                         |                              |
|  | <b>Rule/Statute Number<br/>Noncompliance Statement</b>   | <b>Correction Plan</b>  | <b>Expected<br/>Completion Date</b>                                 | <b>Verification<br/>Date</b> |
| 1  | 251.07(2)(c)4.<br><b>Time Out - Not Isolated</b><br><br>Description: Per staff interviews, children in the 4k classroom are removed from an area and taken to the table for a break when the exhibit unacceptable behavior. They are made to sit alone until they are ready to talk to staff or calm down. | No more time outs or table breaks will be used<br><br>in order to ensure that they can not be hishanded or misinterpereted  | 03/31/2025  |                              |
| 2  | 251.07(2)(c)5.<br><b>Time Out - Not Removed From Classroom</b><br><br>Description: Based on staff interviews, children in the 4k classroom are removed from the classroom for as long as 30 minutes for yelling or talking loudly during nap/rest periods.   | Children will only be removed from a classroom for up to 3 minutes if they are being unsafe. If they are being disruptive during naptime, our behavior policy will be followed and the child would be sent home in order to allow others to rest. Parents will no longer be able to request that their child be removed from the classroom setting to redirect the disruptive behavior. | 03/31/2025 for not removing them<br><br>4/10/25 new behavior policy |                              |

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|  | Rule/Statute Number<br>Noncompliance Statement  | Correction Plan  | Expected Completion Date   | Verification Date |
| 3  | 251.07(2)(e)1.<br><b>Prohibited Actions - Corporal Punishment</b><br><br>Description: Per staff interviews, staff grab, pull or yank children by the arms/wrist to gain compliance during redirection and discipline.   | New behavior policy put into place to address children's behaviors<br><br>All staff required to complete Pryamic Model training and coaching to retrain on positive redirection  | 4/10/25 new behavior policy in place<br><br>5/1/25 pyramid model begins                            |                   |
| 4  | 251.07(2)(e)2.<br><b>Prohibited Actions - Verbal</b><br><br>Description: Based on staff interview, staff will threaten children in response to undesirable behaviors to gain compliance in the 4k classroom including threatening to call parents and threatening to put children on time-out.<br><br>Repeat violation: Previously cited on 9/26/2023 | New behavior policy in place to address children's behaviors<br><br>When parents need to be called, children will not be notified in advance<br><br>Pyramid model training and coaching<br><br>Time outs are no longer used in any capacity at the center, although allowed for 3 year and up.   | 4/10/25 new behavior policy in place<br><br>3/31/25 no timeouts<br><br>5/1/25 pyramid model begins |                   |
| 5  | 251.07(2)(e)3.<br><b>Prohibited Actions - Physical Restraint, Restriction, Enclosure</b><br><br>Description: Per staff interviews, staff physically restrain children utilizing bear hugs, will stand behind children's chairs to prevent them from standing, and hold children's backs to prevent them from getting off cots during napttime.        | New behavior plan in place to address children's behaviors. When children become violent, aggressive, and unsafe, they will be given space to act out those agressions until their pick-up person arrives to pick them up.<br><br>New behavior policy also addresses nap time - if children are unable to follow the nap time expectations they will be picked up at nap time. | 4/10/25 new behavior policy in place<br><br>3/31/25 no timeouts<br><br>5/1/25 pyramid model begins |                   |

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| 6  | 251.07(4)(cm)<br><b>Naps Or Rest Periods - Sleeping Surfaces - Children 1 And Older</b><br><br>Description: A child was observed sleeping on the floor with no sleeping surface between herself and the floor in the 4k classroom.<br><br>Repeat violation: Previously cited on 9/26/2023 | A 5 year old child is not required to be offered a rest period unless the child requests it. This child's parents do NOT want her to nap at daycare, and the child stated they were not going to nap this day. She was reading books and her cot was not out. She fell asleep reading books while teachers were tending to other children. The teachers next steps would have been to get her cot out and move her to it momentarily and this is what will be done in the future as well. There is no further <del>action to be taken on this matter as the teachers</del> are all already knowledgeable in nap time requirements for children to be sleeping on a cot. This is a simple case of kiddo fell asleep unexpectedly and hadn't been moved just yet. | 03/26/2025                                  |                              |

**NAME** - Agency Worker  
Tiisha Harrell, Heather Struck

Date Issued  
4/15/2025

**SIGNATURE** - Certified Operator or Designee / Licensee or Designee



Date Signed  
05/12/2025