INSTRUCTIONS FOR COMPLETING THE CORRECTION PLAN SECTION OF THE NONCOMPLIANCE STATEMENT AND CORRECTION PLAN (DCF-F-CFS294)

I have attached the Noncompliance Statement and Correction Plan (DCF-F-CFS294) dated February 22, 2024. Please complete this form as follows:

- 1. In the column titled "Correction Plan," indicate how you intend to correct each noncompliance listed on the form and outline the steps you will take to prevent future violation of the same rule. If you need more space than is provided on the form, attach additional pages and identify the item number to which the correction plan is related. Because completed and approved correction plans will be scanned and linked to the Regulated Child Care and YoungStar Public Search internet site, which shows each provider's violations, please note the following when writing your correction plan:
 - Do not include confidential information, including the names of children and staff.
 - Write in concise, plain English.
 - Be specific when describing what you have done or intend to do to correct each violation. Non-specific statements such as "It will be fixed", "Done", "Will do", "Don't agree" or "This won't happen again" do not provide the reader with any understanding of how the violation has been corrected or how you plan to prevent the violation from occurring again.
 - Be objective, factual and descriptive. The plan should not include derogatory comments, profanity or subjective observations, such as "The licensing specialist doesn't like me."
- 2. For each noncompliance, enter the date (month, day, year) by which you expect the correction plan to be completed.
- 3. Sign and date the form. Retain a copy for your records.
- 4. Return the completed and signed form to the department by the due date that appears at the top left of the form via:

• Email: Kayla.Sands@wisconsin.gov or

• Fax: (262) 446-7991 or

Mail: DEPARTMENT OF CHILDREN AND FAMILIES
 BUREAU OF EARLY CARE REGULATION
 SOUTHEASTERN REGION
 141 NW BARSTOW ST
 ROOM 104

WAUKESHA, WI 53188

If the correction plan and the completion dates are acceptable, the form will be linked to the Regulated Child Care and YoungStar Public Search internet site. If the correction plan or the expected completion dates are not acceptable, you will be contacted in writing or by telephone.

You are required to post a copy of the Noncompliance Statement and Correction Plan (DCF-F-CFS294) in a conspicuous area near the license so that it is visible to parents. This copy must remain posted until all noncompliances have been verified as corrected and the next DCF-F-CFS294 or DCF-F-CFS785 (Compliance Statement) has been issued. Note: If applicable, do not post the Staff and Child Identification Key. The information on the key is confidential and is meant for your reference only.

Please take a few minutes to complete the Department of Children and Families (DCF) customer satisfaction survey so that you can tell us about your experience. The responses we receive to the survey will be compiled and reviewed by DCF staff to help us improve our services to child care providers. The survey takes approximately 5 minutes to complete. It is voluntary and anonymous, and there is no penalty for not responding. DCF staff will not be able to tell whether or not you responded to the survey or know responses follow this link provide what you submitted. Please to your feedback: https://www.surveymonkey.com/r/LicenseFeedback. Or, if you don't have internet access, contact your licensing office and request a paper version of the survey and a prepaid reply envelope.

Contact me if you have any questions.

Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION	TO FILE A COMPLAINT CALL
3/8/2024	PLAN	262-446-7800

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

	e of the sanction and / or penalty and your appeal rights.				
Nam	e - Certified Operator / Licensed Center	Provider Number / Facility ID Number 0000587890 / 011 - 2002701			
Ace	ero Learning - Cudahy North				
Address - Facility (Street, City, State, Zip Code) 5809 S Packard Ave Cudahy WI 531102615		Telephone Number 414-482-0101	Date - Regulation Visit 2/7/2024		
	Noncompliance Statement		Completion Date	Date	
1	251.05(2)(a)4.a. Staff Record - Registry Certificate	HR to review and update staff files, making sure current/updated Registry certificates are on file.	3/31/24		
	Description: Staff file lacked an updated registry certificate, noting staff is qualified for the position held.				
2	251.05(3)(gr)2. Meal Prep Personnel - Orientation	Director of Operations to review and update orientation information for the staff member.	3/31/24		
	Description: Staff preparing lunch at the time of licensing visit lacked documentation of an orientation.				

DCF-F-CFS0294-E (R.06/2011)

Nam	e - Certified Operator / Licensed Center	Provider Number / Facility ID Number			
Ace	ero Learning - Cudahy North	0000587890 / 011 - 2002701			
Address - Facility (Street, City, State, Zip Code) 5809 S Packard Ave Cudahy WI 531102615		Telephone Number 414-482-0101	Date - Regulation Visit 2/7/2024		
Rule/Statute Number		Correction Plan	Expected Verification		
3	Noncompliance Statement 251.05(3)(gr)3.a. Meal Prep Personnel - Training	Operations Director to coordinate and document the required training for the staff member.	Completion Date 3/31/24	Date	
	Description: Staff D, preparing lunch at the time of licensing visit, lacked documentation of at least four hours of training in kitchen sanitation, food handling, and nutrition.				

NAME - Agency Worker Kayla Sands

Date Issued 2/22/2024

Date Signed

SIGNATURE - Certified Operator or Designee / Licensee or Designee

3/1/24

Karina Benitez