

Date Correction Plan Due 10/16/2024	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 920-785-7811
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Umos Plymouth Mhs Day Care Center		Provider Number / Facility ID Number 5000577935 / 013 - 1005547		
Address - Facility (Street, City, State, Zip Code) 1808 Eastern Ave Plymouth WI 53073		Telephone Number 920-892-8245	Date - Regulation Visit 8/28/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.07(2)(e) Child Guidance - Prohibited Actions Description: Based on staff interviews, on 8/14/2024, a child care worker was observed holding a child by their arms behind their back, while the child was trying to get away and asking to be let go. When the child care worker let go of the child, the child fell to the floor.			
2	251.07(2)(e)2. Prohibited Actions - Verbal Description: Based on staff interviews, on 8/14/2024, the same child care worker was heard using a stern tone of voice toward a child and inappropriate expressions toward the children when they asked them questions.			

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NAME - Agency Worker
Gloribel Tegen

Date Issued
10/2/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed

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1	251.07(2)(e) Child Guidance - Prohibited Actions Description: Based on staff interviews, on 8/14/2024, a child care worker was observed holding a child by their arms behind their back, while the child was trying to get away and asking to be let go. When the child care worker let go of the child, the child fell to the floor.	Reinforce policies and procedures outline positive guidance, expectations and prohibited actions in child interactions. Provide mandatory training, ongoing training on positive guidance techniques, child development, and classroom management strategies. Monitoring: ensure training completion is tracked, and additional support is given to staff who struggle to apply the policies/procedures. Center manager or third person will conduct regular check-ins and continue regular breaks as needed throughout the day. Regional Education Managers will conduct scheduled and unscheduled visits to observe staff-child interactions focusing on the use of positive guidance techniques. Conduct CLASS observations and provide training and technical assistance as needed. Will provide immediate feedback after observations, praising positive behaviors and addressing any concerns.	August 28, 2024	
2	251.07(2)(e)2. Prohibited Actions - Verbal Description: Based on staff interviews, on 8/14/2024, the same child care worker was heard using a stern tone of voice toward a child and inappropriate expressions toward the children when they asked them questions.	Reinforce policy on child abuse and neglect and standards of conduct during ongoing staff meetings.	August 28, 2024	

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10/11/24