

Date Correction Plan Due 12/8/2025	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 920-785-7811
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Chiemsee Castle Daycare Preschool		Provider Number / Facility ID Number 1000574371 / 002 - 1012381		
Address - Facility (Street, City, State, Zip Code) 4055 State Road 91 Oshkosh WI 549049218		Telephone Number 920-231-4768	Date - Regulation Visit 10/9/2025	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.06(11)(b)5. Outdoor Play Space - Energy-Absorbing Surfaces Description: Outdoor energy -absorbing surface, mulch-failed to be maintained at a depth of 9 inches of loose fill as required.	Instead of woodchips, we will be using rubber mulch. Already paid 10% of the down payment.	Spring 2026	

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4055 State Road 91 Oshkosh WI 549049218		920-231-4768	10/9/2025	
Rule/Statute Number	Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
2	<p>251.07(2)(e) Child Guidance - Prohibited Actions</p> <p>Description: On September 26, 2025, a child care worker used prohibited actions with a 2.5-year-old child. The child care worker was observed on video aggressively picking up a child off their sleeping bag by their bicep. The child care worker moved the bag several feet away and reached back grabbing the child by the bicep again pulling the child towards them. The child stumbles and the child care worker roughly grab the child under the arm pits as they fall forward.</p> <p>The above violation is the result of a self-reported incident as required by licensing.</p> <p>Order issued.</p> <p>Repeat violation: Previously cited on 10/21/2024</p>	<p>The employee was investigated + fired!</p> <p>These actions are <u>not</u> tolerated.</p>	<p>9/29/25</p> <p>after we saw the video</p>	
3	<p>251.07(2)(e)5. Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions</p> <p>Description: On September 22, 2025, a child care worker used prohibited actions with a 21-month-old child after the child bit and hit another child. The child care worker was heard saying "I'm gonna hit you, I'm gonna hit you," and then proceeded to make the child hit themselves by grabbing the child's arm/wrist and guiding the child to hit themselves in the head a couple of times. The child was visibly upset and crying.</p>	<p>The employee was investigated + fired</p> <p>These actions are <u>not</u> tolerated.</p>	<p>9/23/25</p> <p>after we were told + saw the video</p>	

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4	251.07(6)(j)5. Supply Of Bandages, Tape & Band-Aids Description: Center first aid kit failed to have a supply of bandages/gauze and tape as required.	Bandages, gauze + tape were ordered ASAP! Walmart pick up 10/10/25	10/10/25

NAME - Agency Worker
Ruth Sprangers

Date Issued
11/24/2025

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed