

Date Correction Plan Due 6/3/2025	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number	
Active Child Care		7000590937 / 001 - 2006090	
Address - Facility (Street, City, State, Zip Code) 7727 S Longwater Dr Oak Creek WI 531547339		Telephone Number 414-677-1100	Date - Regulation Visit 5/8/2025
Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1 251.05(2)(a)6. Staff Record - Days & Hours Worked Description: Per review of attendance sheets, staff are not properly documenting hours worked, in which classroom, and are not signing out when counted in ratio of Hopping Hero's classrooms Repeat violation: Previously cited on 12/13/2024, 11/14/2024	We added a process where a manger goes into each class 2 times a day to check that teachers are signed in/out properly. Re-trained staff in Hopping Hero's to follow this process.	Completed 5/14/2025	
2 251.05(2)(a)8. Staff Record - Orientation Description: Per review of staff records, Staff B did not have documentation of a completed orientation.	Staff member B has completed teacher orientation. Staff member B already had driver orientation done.	Completed 5/19/2025	

Date Correction Plan Due
5/23/2025

NONCOMPLIANCE STATEMENT AND CORRECTION PLAN

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Date - Regulation Visit
3/27/2025

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<p>1 251.04(2)(c) Current, Accurate Information</p> <p>Description: Staff members failed to provide current and accurate information to licensors during a visit on 3/27/25. Licensors questioned a teacher if she had put her hand around a child's neck to which they said no; this is contrary to video surveillance that was obtained and reviewed. Additionally, licensors were informed by the director that they reviewed video surveillance and there were no concerns regarding the behavior of this teacher.</p>	<p>Active Childcare denies the allegations and is in the process of an appeal.</p>		

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2 251.04(2)(m) Health, Safety & Welfare Of Children Description: The Director was aware of a teacher engaging in inappropriate behavior towards a child. The teacher was not terminated and continued to work with children in care. Repeat violation: Previously cited on 12/13/2024	Active Childcare denies the allegations and is in the process of an appeal.		
3 251.04(8)(a) Mandated Reporting - Child Abuse & Neglect Description: While reviewing video surveillance of an incident on 3/24/25, a teacher put her hand around the back of a child's neck. It appeared via video, that the other teacher working in the classroom witnessed this incident. It was not reported.	Active Childcare denies the allegations and is in the process of an appeal.		
4 251.055(1)(a) Supervision Of Children Description: During a visit on 3/27/25, licensors observed teachers in the Leaping Legends classroom failing to redirect behavior of a child who was sitting on top of another child on a few occasions. The child then hit the other child. Repeat violation: Previously cited on 12/13/2024	Director spoke with teachers in the Leaping Legends classroom that same day (3/27) about stepping in and guiding children's behaviors when they have conflicts. Reviewed redirection techniques with all teachers at a staff meeting 4/16/25. Instituted weekly video observations of classrooms to better monitor teacher behavior and correct in real time.	Completed 4/16/25	

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<p>5 251.055(1)(f) Child Tracking Procedure</p> <p>Description: On 3/27/25, tracking was not accurate in the Tide Trekkers classroom. There were 8 children present but only 7 children documented on the tracking system.</p> <p>Repeat violation: Previously cited on 11/14/2024, 1/30/2024</p>	<p>Teacher was terminated for failure to follow tracking procedures. Reviewed tracking procedures with all staff at 4/16/25 staff meeting. Instituted 2x/day management checks of teacher tracking sheets.</p>	<p>Completed 4/16/25</p>	
<p>6 251.07(2)(e)1. Prohibited Actions - Corporal Punishment</p> <p>Description: In review of video surveillance on 3/24/25, a teacher is observed slapping a child on the cheek.</p>	<p>Teacher was terminated, CPS was immediately notified. Reviewed positive reinforcement and redirection strategies with all staff at staff meeting 4/16/25. Instituted weekly video observations of classrooms to better monitor teacher behavior and correct in real time.</p>	<p>Completed 4/16/25</p>	
<p>7 251.07(2)(e)2. Prohibited Actions - Verbal</p> <p>Description: In review of video surveillance on 3/24/25, a teacher is seen getting close to a child's face and what appears to be yelling at the child.</p>	<p>Active Childcare denies the allegations and is in the process of an appeal.</p>		
<p>8 251.07(2)(e)5. Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions</p> <p>Description: In review of video surveillance on 3/24/25, a teacher is seen putting her hand around the back of a child's neck.</p>	<p>Active Childcare denies the allegations and is in the process of an appeal.</p>		

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9 251.07(2)(f) Prohibited Punishment - Toilet Training Description: In review of video surveillance on 3/24/25, a teacher is seen grabbing the wrist of a child after he had a lapse in toilet training, then holding onto his wrist and walking him to the bathroom. She slaps the child on the cheek, pulls his pants down, and then pushes the child to the bare bathroom floor to change him. There is no changing pad underneath the child.	Teacher was terminated, CPS was immediately notified. Reviewed positive reinforcement and redirection strategies with all staff at staff meeting 4/16/25. Instituted weekly video observations of classrooms to better monitor teacher behavior and correct in real time.	Completed 4/16/25	
10 251.07(6)(dm)3.b. Medical Log - Injury In Care Description: Although the staff at the center did not witness the child's injury, they did observe a scratch on a child's face and failed to document this in the medical log book on 2/20/25. Additionally, the center did not document a child falling and biting their lip in the medical log book, which occurred on 3/17/25.	Parents were immediately notified of both injuries. Medical log book procedures were reviewed with all staff at a staff meeting on 4/16/25. Our Assistant Director has been going in classrooms to mentor teachers on how to enter injuries into medical log. Directions have been highlighted in all log books.	Completed 4/16/25	
11 251.07(6)(i)2. Adult Handwashing Description: While observing the Leaping Legends classroom on 3/27/25, a teacher changed a child's diaper and did not wash their hands. This teacher was also seen wiping the noses of two children and not washing their hands in between.	Director spoke with the Leaping Legends teachers the same day (3/27) on proper handwashing. Proper handwashing techniques reviewed with all staff at staff meeting on 4/16/25. Proper handwashing technique signs posted over all sinks. Instituted weekly video observations of classrooms to better monitor teacher behavior and correct in real time.	Completed 4/16/25	

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NAME - Agency Worker
Katrina Tarantino, Sara Cooney

Date Issued
5/9/2025

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed



5/21/25