

<b>Date Correction Plan Due</b> 7/8/2026	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	<b>TO FILE A COMPLAINT CALL</b> 262-446-7800
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

<b>Name - Certified Operator / Licensed Center</b> Casa De Corazon - Glendale		<b>Provider Number / Facility ID Number</b> 7000589897 / 002 - 2007923		
<b>Address - Facility (Street, City, State, Zip Code)</b> 4600 N Port Washington Rd Glendale WI 532121039		<b>Telephone Number</b> 414-212-8869	<b>Date - Regulation Visit</b> 6/16/2026	
	<b>Rule/Statute Number Noncompliance Statement</b>	<b>Correction Plan</b>	<b>Expected Completion Date</b>	<b>Verification Date</b>
1	251.07(2)(e) <b>Child Guidance - Prohibited Actions</b>  Description: A teacher is seen on video holding a child's hand by the wrist and while he is crying and struggling to pull away. The child sustained an injury to his elbow requiring medical care as a result.	To prevent recurrence, all teaching staff will complete mandatory re-training on our Behavior Guidance policies with additional focus on DCF 251.07 (Prohibited Actions). Directors will conduct 4 weekly unannounced classroom walkthroughs instead of 2 and camera footage will be reviewed regularly by supervisory staff. Child guidance will be added as a standing agenda item at monthly staff meetings, annual training will be added to the staff development calendar and additional courses will be assigned to each teacher on safe child handling.	July 30, 2026	

**NAME - Agency Worker**  
Joel Marquez, Laura Taylor

Date Issued  
6/24/2026

**SIGNATURE - Certified Operator or Designee / Licensee or Designee**

Date Signed  
June 25, 2026

*Dalymar Rodriguez*