

Date Correction Plan Due 1/24/2024	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Casa De Corazon - Shorewood		Provider Number / Facility ID Number 7000589897 / 001 - 2004669		
Address - Facility (Street, City, State, Zip Code) 4114 N Oakland Ave Shorewood WI 532112024		Telephone Number 414-436-9227	Date - Regulation Visit 1/3/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(8)(a) Mandated Reporting - Child Abuse & Neglect Description: The center failed to contact child protective services immediately after being aware of potential abuse on 12/28/23.	-Any time there is suspected abuse or neglect, licensior and CPS will be contacted immediately. -We have scheduled an intensive training on mandated reporting expectations and procedures for all the staff in this quarter.	01/03/2024 03/08/2024	
2	251.07(2)(e)1. Prohibited Actions - Corporal Punishment Description: A child care teacher forcefully pushed a 1 year old child's hand into his own mouth. The same teacher was also seen pulling the child forcefully with her right hand, raising his head violently, and slapped the child on top of the head.	-Teacher was terminated immediately after incident occurred and internal investigation was completed. -All the staff was immediately notified of our zero-tolerance policy and reminded of the prohibited actions. -Staff is scheduled to receive intensive training on our behavior guidance policies and prohibited actions specified by the state.	12/28/2023 12/28/2023 03/08/2024	

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3	251.07(6)(dm)3.b. Medical Log - Injury In Care Description: The center did not log a serious incident that occurred to a child on December 28, 2023.	Medical log book will be updated with any and all incidents, including those involving any staff member. In addition, any action taken by directors in regard to these incidents will be recorded on said book.	1/3/2024	

NAME - Agency Worker
Joel Marquez, Laura Taylor

Date Issued
1/10/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Iris S. Ramos Rodríguez

Date Signed

1/11/2024