

<b>Date Correction Plan Due</b> 3/24/2025	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	<b>TO FILE A COMPLAINT CALL</b> 608-422-6765
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

<b>Name - Certified Operator / Licensed Center</b> Ymca Sugar Creek		<b>Provider Number / Facility ID Number</b> 6000559066 / 022 - 1004434		
<b>Address - Facility (Street, City, State, Zip Code)</b> 740 N Main St Verona WI 535931153		<b>Telephone Number</b> 608-444-7730	<b>Date - Regulation Visit</b> 3/7/2025	
	<b>Rule/Statute Number Noncompliance Statement</b>	<b>Correction Plan</b>	<b>Expected Completion Date</b>	<b>Verification Date</b>
1	<p>251.07(2)(e)5. <b>Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions</b></p> <p>Description: A staff member engaged in prohibited actions, when, based on staff interviews, they used a raised voice and harsh tone when trying to guide children's behaviors.</p> <p>In addition, video footage shows the same staff member approaching children quickly and speaking very closely to their faces, which may be frightening or intimidating to the children.</p>	<p><i>Supervisor immediately addressed the situation with the staff member in question. They were retrained on parameters in guiding children's behavior and appropriate voice levels. Staff has been enrolled in Guiding Children's Behavior course.</i></p>	3/24/25	

<b>NAME - Agency Worker</b> Casey Allison	<b>Date Issued</b> 3/10/2025
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<b>SIGNATURE - Certified Operator or Designee / Licensee or Designee</b> 	<b>Date Signed</b> 3/11/25
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