

Date Correction Plan Due 11/18/2024	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 920-785-7811
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Joyful Beginnings Academy		Provider Number / Facility ID Number 1000591211 / 001 - 2006378		
Address - Facility (Street, City, State, Zip Code) W9570 Poker Flats Ct Hortonville WI 549442707		Telephone Number 920-710-9005	Date - Regulation Visit 7/31/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(2)(h) Policies Submitted & Implemented Description: On 7-29-24 The program failed to follow it's program philosophy of following and providing a respectful relationship and modeling respect for ourselves and others when a staff member picked a child up aggressively by the arm, lifting the child off the ground and brought the child into the hallway to place the child on a time out.	Policy follow up with teacher, inclusive of watching footage for full understanding. Staff training on behavioral Redirection and strategies.	February 2025	

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2	<p>251.055(1)(a) Supervision Of Children</p> <p>Description: On 7/31/24 on two separate occasions children were unsupervised for approximately a minute when they came indoors from outside into the classroom.</p> <p>The first incident a child enter the classroom and was unsupervised used the bathroom and returned outdoors.</p> <p>The second incident a child enter the classroom and went directly into the play house sat in the playhouse for a minute and then returned outdoors.</p> <p>The Licensing specialist observed one of the incidents and requested video footage of the classroom where the other incident was observed.</p> <p>Repeat violation: Previously cited on 7/18/2024</p>	<p>New walky-talkie system in place for assistance in communication for help and supervision.</p> <p>New method for bathroom breaks and other needs; class attends as a group or within ratio when two teachers present.</p>	September 30, 2024	
3	<p>251.07(2)(e)4. Prohibited Actions - Withholding / Forcing Food Or Sleep</p> <p>Description: Based on a complaint investigation on 7-29-24 a staff member took a child's plate away at lunch and set it on the counter as a form of punishment.</p>	<p>Clarification with staff that the removal of food is not appropriate, even if/when child is up and moving around; instruction on proper redirection to prevent choking hazard</p> <p>Follow up with all staff monthly, reminders of guidance, behavioral Redirection, and replacement behaviors, versus punishment and removal of items (especially food)</p>	<p>Immediate</p> <p>Monthly November 2024</p>	

NAME - Agency Worker
Cassandra Debauche

Date Issued
11/4/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Stacey Schmidt

Date Signed

11/15/2024