

Date Correction Plan Due
8/1/2025

NONCOMPLIANCE STATEMENT AND CORRECTION PLAN

TO FILE A COMPLAINT CALL
262-446-7800

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center

Provider Number / Facility ID Number

A Promise Of Hope II

0000587120 / 001 - 2000341

Address - Facility (Street, City, State, Zip Code)
5330 W Lisbon Ave Milwaukee WI 532102751

Telephone Number
414-585-9896

Date - Regulation Visit
7/7/2025

Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
<p>1</p> <p>251.04(3)(a) Report - Incident Or Accident</p> <p>Description: An incident was documented in the medical log book on 06/12/25, in which a child received an injury in care which required professional medical treatment. This was not reported to the Department.</p> <p>Repeat violation: Previously cited on 4/9/2024</p>	<p>all staff including admin was reminded of proper reporting procedures.</p>	<p>7/8/25</p>	
<p>2</p> <p>251.05(3)(b) Abusive Head Trauma Prevention Training</p> <p>Description: Staff A does not have documentation of completion of department-approved training in abusive head trauma, and appropriate ways to manage crying, fussing, or distraught children prior to beginning to work with children under 5 years of age.</p>	<p>Abusive Head Trauma was complete</p>	<p>7/8/25</p>	

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3 251.06(11)(b)5. Outdoor Play Space - Energy-Absorbing Surfaces Description: There is not enough mulch underneath two swings in the outdoor play space. Repeat violation: Previously cited on 9/18/2023	Mulch was moved around. Playground had more than enough mulch.	7/7/25	
4 251.06(9)(f)3. Food - Leftover Prepared Food Description: Leftover food in the kitchen refrigerator from lunch on 07/03/25 is not dated and has not been used within 36 hours.	Food was discarded. Staff was reminded of proper procedures.	7/7/25	
5 251.07(3)(a)2. Indoor Equipment - Construction, Condition Description: There is a foosball table in school age play area missing a leg. The foosball table is wobbly and poses a risk for the table to tip over onto a child.	Table leg was tightened	7/8/25	

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6 251.07(4)(d) Naps Or Rest Periods - Individual Bedding Description: 3 children in the school age classroom were observed sleeping on mats without a sheet. In the toddlers classroom, 2 children were observed sleeping on mats without a sheet.	All children has sheets. Staff was reminded of proper procedure.	7/7/25	
7 251.09(1)(L) Infant & Toddler - Soft Materials In Cribs Description: An 8-month-old child was observed sleeping in a crib with a bib on, and a lanyard attached to a pacifier.	Bib was removed. Staff was reminded of proper procedure.	7/7/25	

NAME - Agency Worker
Daniel Noel, Kristin Lange

Date Issued
7/16/2025

SIGNATURE - Certified Operator or Designee Licensee or Designee

Date Signed
7/25/25