

**INSTRUCTIONS FOR COMPLETING THE CORRECTION PLAN SECTION OF THE
NONCOMPLIANCE STATEMENT AND CORRECTION PLAN (DCF-F-CFS294)**

I have attached the Noncompliance Statement and Correction Plan (DCF-F-CFS294) dated May 20, 2026 . Please complete this form as follows:

1. In the column titled "Correction Plan," indicate how you intend to correct each noncompliance listed on the form and outline the steps you will take to prevent future violation of the same rule. If you need more space than is provided on the form, attach additional pages and identify the item number to which the correction plan is related. Because completed and approved correction plans will be scanned and linked to the Regulated Child Care and YoungStar Public Search internet site, which shows each provider's violations, please note the following when writing your correction plan:
 - Do not include confidential information, including the names of children and staff.
 - Write in concise, plain English.
 - Be specific when describing what you have done or intend to do to correct each violation. Non-specific statements such as "It will be fixed", "Done", "Will do", "Don't agree" or "This won't happen again" do not provide the reader with any understanding of how the violation has been corrected or how you plan to prevent the violation from occurring again.
 - Be objective, factual and descriptive. The plan should not include derogatory comments, profanity or subjective observations, such as "The licensing specialist doesn't like me."
2. For each noncompliance, enter the date (month, day, year) by which you expect the correction plan to be completed.
3. Sign and date the form. Retain a copy for your records.
4. **Return the completed and signed form to the department by the due date that appears at the top left of the form via:**
 - **Email:** luzdarys.marquez@wisconsin.gov or
 - **Fax:** (608) 422-6766 or
 - **Mail:** DEPARTMENT OF CHILDREN AND FAMILIES
BUREAU OF EARLY CARE REGULATION
SOUTHERN REGION
PO BOX 8947

MADISON, WI 537088947

If the correction plan and the completion dates are acceptable, the form will be linked to the Regulated Child Care and YoungStar Public Search internet site. If the correction plan or the expected completion dates are not acceptable, you will be contacted in writing or by telephone.

You are required to post a copy of the Noncompliance Statement and Correction Plan (DCF-F-CFS294) in a conspicuous area near the license so that it is visible to parents. This copy must remain posted until all noncompliances have been verified as corrected and the next DCF-F-CFS294 or DCF-F-CFS785 (Compliance Statement) has been issued. Note: If applicable, do not post the Staff and Child Identification Key. The information on the key is confidential and is meant for your reference only.

Please take a few minutes to complete the Department of Children and Families (DCF) customer satisfaction survey so that you can tell us about your experience. The responses we receive to the survey will be compiled and reviewed by DCF staff to help us improve our services to child care providers. The survey takes approximately 5 minutes to complete. It is voluntary and anonymous, and there is no penalty for not responding. DCF staff will not be able to tell whether or not you responded to the survey or know what responses you submitted. Please follow this link to provide your feedback: <https://www.surveymonkey.com/r/LicenseFeedback>. Or, if you don't have internet access, contact your licensing office and request a paper version of the survey and a prepaid reply envelope .

Contact me if you have any questions.

Date Correction Plan Due 6/5/2026	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 608-422-6765
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Columbia County Family Resource Ctr		Provider Number / Facility ID Number 8000577858 / 032 - 2004815		
Address - Facility (Street, City, State, Zip Code) 2946 Red Fox Run Portage WI 539013400		Telephone Number 608-742-5329	Date - Regulation Visit 5/18/2026	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.07(6)(g)1. Wiping Bodily Secretions Description: Children with runny noses were observed not having their bodily secretions wiped with disposable tissue in a timely manner.	The Education Manager immediately talked to the staff about the importance of wiping noses in a timely manner for the health of all children and staff at the center.	05-18-2026	
2	251.07(6)(i)2. Adult Handwashing Description: A staff member did not wash her hand after cleaning a child's runny nose.	The Education Manager immediately talked to the staff member and reminded all staff about the importance of washing hands thoroughly after cleaning a child's runny nose.	05-18-2026	

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Columbia County Family Resource Ctr		8000577858 / 032 - 2004815		
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2946 Red Fox Run Portage WI 539013400		608-742-5329	5/18/2026	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
3	251.09(1)(c) Infant & Toddler - Documenting Changes In Development Description: Infant and toddler development and routine documentation were not updated every 3 months.	The Education Manager reviewed the policy and procedures for documenting infant and toddler development every 3 months with all staff members. The Education Manager will monitor this carefully in moving forward.	Immediately 05-18-2026	
4	251.09(3)(a)1. Infant & Toddler - Feeding Schedules Description: Staff did not follow infants and toddlers own feeding schedules when a toddler was observed crying and distress. The teacher stated it was not their designated lunch time.	The Education Manager discussed this incident with the staff member, and, again reviewed the policy and procedures for infant and toddler feeding schedules with all staff members.	Immediately 05-18-2026	
5	251.09(4)(a)3. Infant & Toddler - Diaper Changing Surface Disinfection Description: The alternative disinfecting solution of water mixed with bleach was not prepared daily when staff member stated she prepared them every other day.	The Education Manager reviewed our policy and procedure regarding making the bleach solution fresh every day with this staff member and with all staff members at the site. The Education Manager will be making specific observations moving forward to ensure this is being done.	Immediately 05-18-2026	

NAME - Agency Worker
Luzdarys Marquez

Date Issued
5/20/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Suzanne M. Hoppe

Date Signed
06-09-2026