

<b>Date Correction Plan Due</b> 9/21/2022	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	<b>TO FILE A COMPLAINT CALL</b> 715-361-7700
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

<b>Name - Certified Operator / Licensed Center</b> Kindercare Learning Center		<b>Provider Number / Facility ID Number</b> 0000555710 / 003 - 620098	
<b>Address - Facility (Street, City, State, Zip Code)</b> 5201 Alderson St Schofield WI 544762312		<b>Telephone Number</b> 715-359-4118	<b>Date - Regulation Visit</b> 8/8/2022
	<b>Rule/Statute Number Noncompliance Statement</b>	<b>Correction Plan</b>	<b>Expected Completion Date</b>
1	<p>251.055(1)(a) <b>Supervision Of Children</b></p> <p>Description: Based on observations, children in the Preschool and PreK rooms, were not closely supervised in the classroom or outdoor space resulting in children climbing on equipment in an unsafe manner, climbing the fence, getting in altercations with peers, etc.</p> <p>Repeat violation: Previously cited on 8/23/2021</p>	<p>Supervision retraining will be done with each classroom to ensure teachers understand the importance of supervising all children. One up one down method.</p>	<p>8/19/22</p>

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2	<p>251.055(1)(f) Child Tracking Procedure</p> <p>Description: The center's tracking procedure when implemented as written did not ensure staff knew the whereabouts of all children in their care. During the transition outside, children were running between the Preschool and Pre-K rooms without staff knowing where they were.</p> <p>Repeat violation: Previously cited on 8/23/2021</p>	<p>Staff retraining on CSRs will be completed by 9/9. Staff will have a one on one training with management to ensure CSRs are done accurately and correctly.</p>	9/9/22
3	<p>251.055(2)(d) Mixed Age Group With Children Under Age 2 - Group Size</p> <p>Description: Based on conversations with staff and review of attendance records, twelve children are regularly in the infant room until 7:30am.</p>	<p>Staff will be reminded to move to their classroom upon arriving for their shift. We will also have training on Class Sizes and ratios.</p>	8/9/22
4	<p>251.06(1)(d) Inside Temperature - Minimum</p> <p>Description: During a visit on 08/01/2022, the classroom thermostat was set at 65 degrees.</p>	<p>Submitted work order to Coporate to have lock box installed so only management can adjust</p>	9/30/22

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5	251.06(11)(b)5. <b>Outdoor Play Space - Energy-Absorbing Surfaces</b>  Description: The energy absorbing material in the outdoor play space has several large holes; resulting in it not being used as specified by the manufacturer.	Holes have been filled as of Thursday, September 1, 2022	9/1/22
6	251.06(11)(bm)3. <b>Outdoor Play Equipment - Construction, Condition</b>  Description: Several outdoor toys are broken and have sharp edges. A tricycle was missing a pedal. All four wheels on a wagon were broken.	All broken toys were thrown in the trash. Tricycle with missing pedal was put away until replacement pedal arrives. Health and Safety coordinator retrained on playground safety	8/9/22
7	251.06(2)(a) <b>Potential Source Of Harm On Premises</b>  Description: There is a six inch deep hole at the end of the sidewalk by the gate used as an emergency exit route, posing a tripping hazard.	Work order submitted to Corporate to fill on 9/1/22	10/14/22
8	251.06(2)(gm) <b>Premises - Well Drained, Clean</b>  Description: Floors, shelving, and garbage cans were not in clean condition. There were areas of caked on food on shelving and tables, partially eaten apple slices on the floor, and an area rug was not cleaned.	Staff retrained on clean concepts weekly cleaning checklists reviewed and required to turn into management.	8/9/22

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9	<p>251.06(4)(d) Exits &amp; Passageways - Unobstructed, Minimum Width</p> <p>Description: A child safety latch on the Preschool Room door was obstructing one of the room's exits and required more than one-hand, one-motion to exit the room.</p>	Latch was removed on 9/1 and was not <del>used</del> after visit on 8/8/22	9/1/22
10	<p>251.06(6)(a) Drinking Water Availability</p> <p>Description: Child 1 asked several times for his water bottle but was continuously told to wait a few minutes until the group went inside. He did not get his water bottle for over 30 minutes.</p>	Staff were reminded of the requirements to bring water supply outdoors.	8/9/22
11	<p>251.07(1)(d) Daily Routines</p> <p>Description: Children waited at the table for ten minutes to be served lunch, twenty children were gathered in a small area waiting for toileting, and children were asked to stand in line and wait five to ten minutes before going outdoors.</p>	Teachers retrained on transitions and reminded of meal times.	8/12/22

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12.	<p>251.07(1)(f) Individual Attention</p> <p>Description: Several children were observed to be upset and crying and did not receive attention from staff. A small child was attending his first day of care and was visibly upset throughout the duration of the visit. Staff did not attempt to comfort him.</p>	Staff have been reminded that if a child is upset they need to comfort them and try and engage them in activities.	8/9/22
13	<p>251.07(1)(h) Program Reflects Policies</p> <p>Description: In the center's guidance policy, it states the center will take proactive strategies to avoid behavior problems such as planning developmentally appropriate activities, having multiples of toys, planning transition times, etc. Staff in the Preschool and Pre-K room did not follow policies by being proactive in their approach to preventing behavior problems when transitions were not planned and took several minutes.</p>	Staff have been given a transition book to keep in their classroom. This has songs, games, and activities for children to do during transition times. Staff will also be required to turn in their lesson plans two weeks in advance to management.	8/12/22
14	<p>251.07(4)(c) Naps Or Rest Periods - Sleeping Surfaces - Children Under 1</p> <p>Description: Based on observations and staff interview, children under the age of one year were sleeping on cots. The center did not have cribs available for all children under one year of age.</p>	Cribs were ordered and pack and plays were put into the classroom until cribs arrived.	8/12/22

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15	251.07(4)(d) <b>Naps Or Rest Periods - Individual Bedding</b>  Description: Children in the Pre K room did not have sheets for their cots.	Classrooms have been assigned colored cot sheets to ensure that each classroom has enough sheets	8/12/22	
16	251.07(5)(a)5.a. <b>Menus - Post</b>  Description: The menu posted on the parent board was dated 07/04/2022.	Menu was updated with the correct dates	8/9/22	
17	251.07(5)(b)5. <b>Eating Surfaces - Cleaned, Sanitized</b>  Description: The tables in the PreSchool and PreK rooms were not cleaned after breakfast and before lunch.	Retraining on proper way to wipe tables down before and after meals	8/12/22	
18	251.09(1)(j) <b>Infant &amp; Toddler - Crib Mattresses &amp; Coverings</b>  Description: On 08/01/2022, a crib sheet was too tight resulting in the mattress curling upward.	Crib sheet was thrown in the trash on 8/1/22	8/1/22	

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19	<b>251.09(2)(a)</b> <b>Infant &amp; Toddler - Responding To Crying Children</b>  Description: A child in the infant room was crying in his crib for several minutes. When staff was asked about the infant, staff said they believed he had an ear infection. No staff were observed to pick the child up or try to soothe the child in anyway.	Retraining on Safe Sleep for all infant and toddler teachers reminding them that children are to be taken out of cribs upon awakening and comforting children.	8/12/22	
20	<b>251.09(2)(b)</b> <b>Infant &amp; Toddler - Individual Sleep Patterns</b>  Description: Children in the Junior Toddler Room, ranging in age from seven months to 1 1/2 years were all made to lay down for nap at the same time.	Staff have made sure to meet the individual needs of every child, and to allow them to be on their own schedule.		

**NAME - Certification Worker / Licensing Specialist**  
Dezarae Wierzba

**Date Issued**  
9/7/2022

**SIGNATURE - Certified Operator or Designee / Licensee or Designee**

*Kayla Mueller*

**Date Signed**  
9/20/22