Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL
9/3/2026		608-422-6765

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number
Kindercare Learning Centers Inc		0000555710 / 001 - 120073
Address - Facility (Street, City, State, Zip Code) 3327 E Milwaukee St Janesville WI 53546	**Telephone Number** 608-755-9970	**Date - Regulation Visit** 7/23/2026

	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(6)(b) **Current, Accurate Daily Attendance Record** Description: Attendance was not current and accurate when on the 7/14 attendance, multiple children were not signed in to any classroom. A 1.5-year-old child was signed in to the opening room from 5:45-6:06 am and was next signed in to the Toddler room at 7:55 am. A 2-year-old child was signed in to the opening room from 5:03-6:06 am and was next signed in to the Two's room at 7:10 am. A 3-year-old child was signed in to the opening room from 5:58-6:06 am and was next signed in to the Preschool room at 7:10 am.	Staff have been retrained by new management on correct sign in and sign out procedures for children.	8/28/26	

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2	251.055(1)(c) **Supervision - Opening & Closing Hours** Description: According to staff, on multiple occasions, unqualified assistant teachers have been left alone and unsupervised with groups of children outside of the opening and closing hours.	Center will no longer have assistant teachers working alone without qualified staff present	8/28/26	
3	251.055(2)(b) **Staff-To-Child Ratios - Minimum** Description: On 7/14, the center did not meet minimum ratio requirements when in the: Two's room, one teacher was with 9 children for 13 minutes when two teachers were required. Preschool room, one teacher was with 14 children for 25 and 46 minutes when two teachers were required. Pre-K room, one teacher was with 17 children for 1 hour and 41 minutes when two teachers were required School-Age room, one teacher was with 20 children for 1 hour and 35 minutes when two teachers were required. According to staff interviewed, there were multiple classrooms that were out of ratio on this date.	Ratios will be maintained and checked by management throughout the day to ensure ratio requirements are met.	8/28/26	

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4	251.055(2)(d) **Mixed Age Group With Children Under Age 2 - Group Size** Description: According to a complaint and staff interviews, the infant room was out of ratio when there was one teacher and 10 children when the maximum group size for children allowed under age 2 is 8 children.	New management communicates with staff throughout the day to ensure classrooms do not go over ratio or group size	8/20/26	
5	251.07(2)(e) **Child Guidance - Prohibited Actions** Description: Staff A used prohibited actions that may be psychologically, emotionally or physically painful, discomforting, dangerous or potentially injurious on two different occasions. During the licensing visit, they grabbed a school-age child's arm to move the child away from the table and the child yelled, "Ow." Additionally, according to a complaint, Staff A was seen aggressively ripping a cup out of a child's hand and yelling at the child.	Staff were retrained by new center management on positive guidance	8/28/26	
6	251.07(4)(b) **Naps Or Rest Periods - Awake Children** Description: According to staff, children are not allowed to get up off their cots after 30 minutes of rest, during a 2 to 2.5 hour nap time. Children are allowed to take items back to their cot, but are not allowed to get up from their cot as required. According to staff, this practice is used throughout the center.	Staff were retrained by new center management on proper nap procedures.	8/28/26	

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7 251.07(6)(i)1. **Washing Child's Hands & Face** Description: During the licensing visit, a teacher did not wash the infant's hands with a soap-and-water-based wipe after diapering.	Staff were retrained by new center management on when to wash children's hands throughout the day.	8/21/28	
8 251.07(6)(i)2. **Adult Handwashing** Description: During the licensing visit, a teacher did not wash their hands prior to putting on gloves before changing a child's diaper.	Staff were retrained by new center management on proper hand washing and when adults should wash hands throughout the day.	8/21/28	

NAME - Agency Worker
Colleen Peterson, Emily Ewoldt

Date Issued
8/20/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed
8/26/26