

Date Correction Plan Due 4/8/2026	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 920-785-7811
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Kindercare Learning Ctrs 1035		Provider Number / Facility ID Number 0000555710 / 013 - 420008		
Address - Facility (Street, City, State, Zip Code) 1101 S Taylor St Green Bay WI 543042041		Telephone Number 920-496-0009	Date - Regulation Visit 2/3/2026	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(2)(c) Current, Accurate Information Description: The center director did not ensure all information provided to the department was current and accurate when self-reporting prohibited actions. The center only reported an incident involving a child being slapped on the legs and yelled at. They did not report a child being slapped on the face.	<i>The Center Director will further investigate any and all future allegations to ensure accurate self reporting.</i>	<i>4/8/26</i>	

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2	<p>251.04(3)(jm) Report - Prohibited Actions</p> <p>Description: The center failed to report prohibited actions to the department by an employee within 24 hours. On January 16, 2026, two child care workers reported incidents of a co-worker using prohibited actions on children on the 15th and 16th of January. The center did not report the incident from the 16th until January 20, 2026. The incident from the 15th was reported on February 12, 2026, after requested by the licensing specialist.</p>	The Center will report any and all future prohibited actions to the department within 24 hours.	4/8/26	
3	<p>251.04(4)(a)2.e. Parent Notification - Inappropriate Child Guidance</p> <p>Description: On January 16, 2026, it was reported to the center director that on January 15, 2026, a child care worker slapped a two-year-old child in the face and on January 16, 2026, the same worker hit a three-year-old child's legs and yelled at the child. The inappropriate child guidance was not immediately reported to parents/guardians.</p>	The Center will immediately report any and all inappropriate child guidance to parents/guardians	4/8/26	
4	<p>251.04(8)(a) Mandated Reporting - Child Abuse & Neglect</p> <p>Description: On January 15, 2026, an employee did not immediately report suspected child abuse or neglect when they observed a child care worker slap a two-year old child in the face.</p>	All staff will be retrained on mandated reporter at staff meeting to be held	3/16/26	

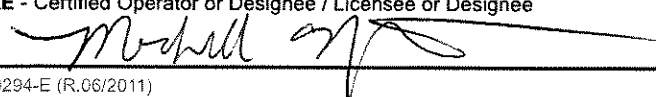
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5	251.05(3)(cm) Child Abuse & Neglect - Biennial Training Description: Staff A did not have current documentation of biennial training on child abuse and neglect reporting requirements.	All staff have been trained on child abuse and neglect reporting requirements with documentation in staff files	4/8/26	
6	251.07(2)(b) Policy - Child Guidance Description: On January 15 and 16, 2026, a child care worker failed to implement the center's child guidance policy that provides for positive guidance and designed to help a child develop self-control, self-esteem and respect for the rights of others when a the worker yelled at a three-year-old child for making a mess with toys, yelled and cussed at multiple children.	All staff will be retrained on KinderCare's positive child guidance policy expectations at staff meeting	4/8/26	
7	251.07(2)(c)1. Time Out - Age Description: Child care workers are using time outs in the 2-2.5-year-old room.	Time outs will not be used by any worker in any age group	4/8/26	
8	251.07(2)(c)3. Time Out - Time Description: Child care workers are using 5-minute time outs in the 2-2.5-year-old room.	Time outs will not be used in any age group by any child care worker	4/8/26	

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9	251.07(2)(e)1. Prohibited Actions - Corporal Punishment Description: On January 15, 2026, a child care worker slapped a two-year-old child in the face and on January 16, 2026, the same worker slapped a three-year-old child's legs.	This child care worker has been terminated and all staff retrained on kindercare positive child guidance policy expectations at meeting 2/16/26	01/16/26 2/16/26
10	251.07(6)(dm)3.b. Medical Log - Injury In Care Description: On January 15, 2026, a child care worker slapped a two-year-old child in the face and on January 16, 2026, the same worker hit a three-year-old child's legs. No entries were made in the medical log book for these injuries. Repeat violation: Previously cited on 12/6/2024	Any and all injuries will be logged as an entry in the medical log book	4/8/26

NAME - Agency Worker
Erin Taylor

Date Issued
3/26/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee



Date Signed

4/07/26