

<b>Due Date Correction Plan Due</b> 8/18/2025	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	<b>TO FILE A COMPLAINT CALL</b> 715-930-1148
--	--	---

**Purpose of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

<b>Name - Certified Operator / Licensed Center</b>  Indercare	<b>Provider Number / Facility ID Number</b>  0000555710 / 002 - 520044
---	--

<b>Address - Facility (Street, City, State, Zip Code)</b> 115 Fairfax St Eau Claire WI 54701	<b>Telephone Number</b> 715-832-8099	<b>Date - Regulation Visit</b> 7/29/2025
---	---	---

Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
<p>251.04(3)(k)2. <b>Report - Law Enforcement Contact - Traffic</b></p> <p>Description: During the monitoring visit, Licensing Specialists were made aware of a traffic incident that resulted in law enforcement contact that occurred on 5/16/25. The department was not notified of this incident within 24 hours of the occurrence,</p>	<p>Management will notify licenser within 24 hours if center has contact with law enforcement.</p>	8/18/25	
<p>251.05(3)(e)4.c. <b>Center Director / Large Center - Entry-Level Experience</b></p> <p>Description: The acting director at the center did not have documentation of the required 2 years of experience as a child care teacher, center director, or in another approved setting before assuming the position. This experience is a required component of being qualified as a center director for 51 or more children.</p>	<p>Center Director will verify <del>experience</del> <sup>experience</sup> with Registry to get certificate updated.</p>	8/19/25	

ame - Certified Operator / Licensed Center

indercare

Provider Number / Facility ID Number

0000555710 / 002 - 520044

Address - Facility (Street, City, State, Zip Code)

115 Fairfax St Eau Claire WI 54701

Telephone Number

715-832-8099

Date - Regulation Visit

7/29/2025

Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
<p>251.05(3)(gr)3.a. <b>Meal Prep Personnel - Training</b></p> <p>Description: Meal prep personnel did not complete and document at least 4 hours of training in kitchen sanitation, food handling, and nutrition prior to beginning work in this position.</p>	<p>Employee will take Servsafe to satisfy requirement.</p>	<p>8/18/25</p>	
<p>251.06(9)(d)1.b. <b>Food Storage - Refrigeration Units</b></p> <p>Description: During the visit it was observed that a freezing unit had a temperature of 10°F. Each freezing unit shall be maintained at 0°F. or lower.</p>	<p>Center Director will lower freezer temperature to be 0°F or lower.</p>	<p>8/19/25</p>	
<p>251.06(9)(d)1.c. <b>Food Storage - Cold Storage Thermometers</b></p> <p>Description: A cold storage facility was not equipped with a clearly visible accurate thermometer.</p>	<p>Center Director will move thermometer to visible spot.</p>	<p>8/18/25</p>	
<p>251.07(6)(dm)4. <b>Medical Log - Reviewing Injury Records</b></p> <p>Description: An inspection of a medical log book revealed that it had not been reviewed every 6 months as required by rule.</p>	<p>Management will review all med log books and continue to every 6 months</p>	<p>8/31/25</p>	

ame - Certified Operator / Licensed Center

indercare

Provider Number / Facility ID Number

0000555710 / 002 - 520044

Address - Facility (Street, City, State, Zip Code)

115 Fairfax St Eau Claire WI 54701

Telephone Number

715-832-8099

Date - Regulation Visit

7/29/2025

Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
<p>251.08(5)(b) <b>Vehicle Inspection Report</b></p> <p>Description: The annual vehicle inspection report for each of the buses for 2024 could not be provided to the Licensing Specialists at the time of the visit, nor was it found on file to be sent to the department following the visit.</p>	<p>Center will get a new inspection done for the busses.</p>	<p>9/30/25</p>	
<p>251.08(8)(c) <b>Vehicle Safety Alarm - Working Order</b></p> <p>Description: Rule states the child safety alarm shall be in good working order each time the vehicle is used for transporting children to or from the center. The bus alarm was not in working order on the day of the monitoring visit. Center management stated that the vehicles are inspected annually by the Kindercare Regional Manager, however there was no documentation that the alarm was inspected or in working order following the last inspection.</p>	<p>Center will get a new inspection completed for the busses.</p>	<p>9/30/25</p>	
<p>251.09(1)(b) <b>Infant &amp; Toddler - Location &amp; Sharing Intake Information</b></p> <p>Description: Rule states that admission information for an infant or toddler shall be on file in the room or area to which the child is assigned. None of the intakes for children were physically located in the room they were in, rather the documents were filed in the office.</p>	<p>Directors will have all under 2 intake forms updated and in classrooms.</p>	<p>9/30/25</p>	

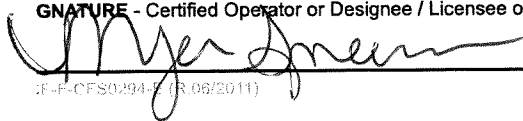
<b>Name - Certified Operator / Licensed Center</b> indercare		<b>Provider Number / Facility ID Number</b> 0000555710 / 002 - 520044	
<b>Address - Facility (Street, City, State, Zip Code)</b> 115 Fairfax St Eau Claire WI 54701		<b>Telephone Number</b> 715-832-8099	<b>Date - Regulation Visit</b> 7/29/2025
<b>Rule/Statute Number</b> <b>Noncompliance Statement</b>		<b>Correction Plan</b>	<b>Expected Completion Date</b> <b>Verification Date</b>
0	251.09(1)(c) <b>Infant &amp; Toddler - Documenting Changes In Development</b>  Description: An Intake for Children Under 2 form was missing documentation of having been updated every three months to reflect changes in the child's development and routines based on discussion with the parent. The intake was last updated on 12/26/24, resulting in the update being 4 months overdue.	Directors will update intake form with the parents.	9/30/25

**IME - Agency Worker**  
Melina Gruber, Heather Ruf

**Date Issued**  
8/4/2025

**SIGNATURE - Certified Operator or Designee / Licensee or Designee**

**Date Signed**



8/18/25