

Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 715-930-1148
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number		
Kindercare		0000555710 / 002 - 520044		
Address - Facility (Street, City, State, Zip Code)		Telephone Number	Date - Regulation Visit	
2115 Fairfax St Eau Claire WI 54701		715-832-8099	7/31/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.07(2)(e)1. Prohibited Actions - Corporal Punishment Description: On or around 7/11/24, a center employee kicked a three year old child in the leg, as a way of demonstrating that people shouldn't kick and that kicking hurts.	Child guidance policy was given to this staff member along with the rest of center staff.	8/2/2024	
2	251.07(2)(e)5. Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions Description: An investigation revealed there has been excessive yelling of some staff towards children. The loud volume and tone used by these teachers has caused fear and/or anxiety in some children.	Child guidance policy has been shared with all center staff. Center management will complete room observations.	8/30/24	

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Telephone Number 715-832-8099		Correction Plan	
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		Verification Date	

NAME - Agency Worker
Heather Ruf

Date Issued

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Natalie Matus

Date Signed

8/9/2024