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| Date Correction Plan Due 8/7/2024 | NONCOMPLIANCE STATEMENT AND CORRECTION PLAN | TO FILE A COMPLAINT CALL 920-785-7811 |
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

| Name - Certified Operator / Licensed Center Kindercare Learning Ctrs 1304 | | Provider Number / Facility ID Number 0000555710 / 018 - 420184 | | |
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| Address - Facility (Street, City, State, Zip Code) 3036 N Ballard Rd Appleton WI 549118707 | | Telephone Number 920-749-9878 | Date - Regulation Visit 5/13/2024 | |
| | Rule/Statute Number Noncompliance Statement | Correction Plan | Expected Completion Date | Verification Date |
| 1 | 251.04(3)(jm) Report - Prohibited Actions Description: The facility management did not report that a child care worker was using prohibited actions with the child care children. | Internal investigation conducted *mandated reporter training Cooperation with licensing investigation | 07/29/24 | |
| 2 | 251.04(8)(a) Mandated Reporting - Child Abuse & Neglect Description: The facility staff did not immediately report incidents of suspected abuse, including an incident that occurred on May 6, 2024, by a child care worker, to child protective services or local law enforcement. | Internal investigation conducted *mandated report training Cooperation with licensing investigation | 07/29/24 | |

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| 3 | 251.07(2)(c)3. Time Out - Time Description: A child care worker placed a 3-year-old child on a time out for longer than 3 minutes when they were out on the play yard. | employee no longer employed at kindercare | 5/8/24 | |
| 4 | 251.07(2)(e)3. Prohibited Actions - Physical Restraint, Restriction, Enclosure Description: On May 6, 2024, a child care worker restricted a 3-year-old child's mobility when the worker tightly swaddled the child "cocoon style" in a blanket, placed the child on the cot with the worker's knee on the child's back and put the blanket over the child's head and held it there to stop the child from crying during nap time. Repeat violation: Previously cited on 9/6/2022 | employee no longer employed at kindercare | 5/8/24 | |
| 5 | 251.07(2)(e)5. Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions Description: On May 6, 2024, a child care worker was upset with a child that woke up crying during nap time. The worker used prohibited actions with the child: withholding the child's pillow, pushing the child's head down onto the cot, aggressively whispering at the child to get the child to quiet down and go back to sleep. Other co-workers reported they have witnessed excessive force being used such as grabbing a child's arm and leaving a red mark (after grabbing too many paper towels), pushing children into the table and angrily hollering at the children. | employee no longer employed at kindercare | 5/8/24 | |

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| Noncompliance Statement | | | |

NAME - Agency Worker
Jill Kellner

Date Issued
7/24/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Mackey Strudel

Date Signed
8/6/24