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| <b>Date Correction Plan Due</b><br>3/30/2024 | <b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b> | <b>TO FILE A COMPLAINT CALL</b><br>715-930-1148 |
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

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|---|---|--|---|------------------------------|
| <b>Name - Certified Operator / Licensed Center</b><br>Family Tree Eau Claire Center Llc               |   | <b>Provider Number / Facility ID Number</b><br>0000589560 / 001 - 2004047  |   |                              |
| <b>Address - Facility (Street, City, State, Zip Code)</b><br>2140 Sherwin Ave Eau Claire WI 547013476 |   | <b>Telephone Number</b><br>715-514-3399  | <b>Date - Regulation Visit</b><br>2/15/2024 |                              |
|   | <b>Rule/Statute Number<br/>Noncompliance Statement</b>  | <b>Correction Plan</b>   | <b>Expected<br/>Completion Date</b>         | <b>Verification<br/>Date</b> |
| 1   | 251.05(3)(a)<br><b>Staff - Competency</b><br><br>Description: Rule requires that a child care worker be physically, mentally and emotionally able to provide responsible care for all children. During an investigation it was determined that an employee did not appear competent enough to care for children. Concerns have been documented by management since late 2020 with no improvement. Concerns include inappropriate child guidance techniques, lack of engagement with children, staff and parents, lack of participation in classroom duties and co-teacher support, impaired movement and responses which could put children's safety at risk. | All staff will be physically, mentally, and emotionally able to provide care to all children. We will monitor this with classroom observations and all concerns will be immediately addressed. Staff involved were immediately terminated. | 5/14/24                                     | 9/4/2025                     |

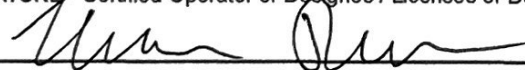
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| 2  | 251.07(2)(e)<br><b>Child Guidance - Prohibited Actions</b><br><br>Description: During a complaint investigation it was found that a teacher held a young child down by applying her body weight to him, in order to keep him in place while changing his diaper. Additionally, this same teacher pulled children forcefully by the arms. | All staff attended our staff meeting going over prohibited actions and positive guidance techniques while working with children. This staff was <del>in</del> terminated. | 5/14/24                              | 6/20/2024         |
| 3  | 251.07(2)(e)2.<br><b>Prohibited Actions - Verbal</b><br><br>Description: During a compliant investigation, it was found that an employee made a derogatory remark about a child. The child overheard the remark and became upset by it.  | All employees took a class on positive guidance to make this a teachable moment. Staff no longer works at the center.   | 5/14/24                              | 6/20/2024         |

NAME - Agency Worker  
Heather Ruf

Date Issued  
3/15/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed



5/3/24