DEPARTMENT OF CHILDREN AND FAMILIES
Division of Early Care and Education

STATE OF WISCONSIN

Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL
12/6/2025		715-930-1148

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center	Provider Number / Facility ID Number
Natures Cove West Early Learning Center	1000593621 / 001 - 2008612

Address - Facility (Street, City, State, Zip Code)	Telephone Number	Date - Regulation Visit
836 Richard Dr Eau Claire WI 547016242	715-514-1906	10/1/2025

	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.07(2)(e) **Child Guidance - Prohibited Actions** Description: On 9/26/25, a teacher briskly removed a two year old child from a piece of equipment, placing him with some force on the floor, causing him to tip backwards, become visibly upset and cry. The teacher then forcefully laid him on a cot, and his head was observed to bounce slightly from the cot.	1. We spoke with staff member and reviewed the incident. We talked about what to do if needing help in classrooms 2 We discussed and added extra behavior trainings to our orientations and for this teacher. This teacher no longer works at the center.	12/4/25	

NAME - Agency Worker
Heather Ruf

Date Issued
11/19/2025

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Alyssa Mcmillan

Date Signed
12/4/2025