

Date Correction Plan Due 9/22/2025	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Tendercare Christian Childcare Center		Provider Number / Facility ID Number 0000591380 / 001 - 2006550		
Address - Facility (Street, City, State, Zip Code) 5229 W Capitol Dr Milwaukee WI 532162353		Telephone Number 414-447-8396	Date - Regulation Visit 7/22/2025	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.05(3)(c) Cardiopulmonary Resuscitation Training Description: The CPR certificate for staff A was incomplete when the skills session had not been completed.	Administrative staff will maintain a training log to track online course completion dates and ensure skills assessments are scheduled and completed within the required 90-day timeframe. TenderCare currently has one Red Cross CPR/First Aid Certified Instructor on staff. In Spring 2026, two additional staff members will obtain Red Cross CPR/First Aid/AED Instructor Training, expanding TenderCare's internal capacity to conduct timely skills assessments. CPR Skills Assessments will be scheduled on a monthly basis for new staff and staff requiring renewal.	Immediately and ongoing April 2026 August 2025	

NAME - Agency Worker
Cindy Matuszak

Date Issued
9/8/2025

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed

9/22/2025