

Date Correction Plan Due 12/4/2024	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Tendercare Christian Childcare Center		Provider Number / Facility ID Number 0000591380 / 001 - 2006550		
Address - Facility (Street, City, State, Zip Code) 5229 W Capitol Dr Milwaukee WI 532162353		Telephone Number 414-447-8396	Date - Regulation Visit 11/1/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.055(1)(a) Supervision Of Children Description: On October 25, 2024, a four year old child was not supervised to prevent harm and ensure safety when the child was left outside of the playground fence for approximately 18 minutes. The center self reported this violation. Repeat violation: Previously cited on 9/6/2024	Staff that were supervising the children in the 4-year-old class were suspended without pay for reflection during investigation. As a center we hold ourselves accountable as early care educators to provide a safe place for all children in our care. Teachers were retrained with Active Supervision individually which included engage and redirect, listen, position staff, anticipate children's behavior, set up the environment, and scan and count. Staff have been placed on probationary and are working under direct supervision of coaching staff.	11/1/2024 11/4/2024 1/2/2025	

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2	251.055(1)(f) Child Tracking Procedure Description: Tracking was not implemented in the fish room on October 25, 2024 when a four year old child was left on the playground for approximately 18 minutes. Staff state they did not count the children before coming inside, and did not count when returning to the classroom.	Guidelines for supervision and tracking have been clearly outlined in our expectations for all staff. Staff are observed daily on their intentional practices of counting and tracking children frequently throughout the day. Staff are having wellness check-ins biweekly to ensure they have the capacity and competency to properly supervise and tracking children in their care for prevention of harm and to maintain the safety of all children.	Ongoing Ongoing	

NAME - Agency Worker
Cindy Matuszak

Date Issued
11/20/2024

12/1/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed