

NONCOMPLIANCE STATEMENT AND CORRECTION PLAN

TO FILE A COMPLAINT
715-930-1148

Date Correction Plan Due
4/10/2026

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Nature's Cove Early Learning Center Inc		Telephone Number 715-514-5959		Provider Number / Facility ID Number 3000590193 / 001 - 2005184	
Address - Facility (Street, City, State, Zip Code) 3631 E Hamilton Ave Eau Claire WI 547016875				Date - Regulation Visit 3/27/2026	
	Rule/Statute Number Noncompliance Statement	Correction Plan		Expected Completion Date	Verification Date
1	251.05(3)(g)1. Assistant Child Care Teacher - Supervision Description: During this licensing visit, an assistant qualified teacher was supervising the Elm classroom by herself. Rule states "An assistant child care teacher shall work under the supervision of a child care (Lead) teacher with a group of children."	1. We will have lead teacher in Elm Room 2. Staff member will be in room with qualified lead		4/10/26	

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2	<p>251.05(3)(g)2. Assistant Child Care Teacher - Qualifications</p> <p>Description: During a staff file review, it was noted that an individual identified as an Assistant Child Care Teacher has not completed a course required to qualify her for the position. Rule states in pertinent part that an Assistant child care teacher must 'satisfactorily complete one non-credit department-approved course in early childhood education within 6 months after assuming the position.' The assistant has been employed for one year at this time.</p>	<p>1. Staff is enrolled into intro to child care profession</p>	<p>6/30/26</p>	
3	<p>251.05(4)(c)9. Continuing Education - Documentation Of 12 Month Period</p> <p>Description: During a staff file review, three employees were missing documentation of continuing education for the year 2025.</p>	<p>1. Continuing ed will be updated & recorded for staff.</p>	<p>5/1/26</p>	
4	<p>251.06(2)(d) Access To Materials Potentially Harmful To Children</p> <p>Description: A can of Febreze air freshener spray was observed sitting on the bathroom sink in the Aspen room, within reach of children. Rule states in pertinent part 'Materials harmful to children including cleaning supplies, bleaches, or other hazardous, toxic or poisonous articles shall be stored in areas inaccessible to children'.</p> <p>Repeat violation: Previously cited on 4/7/2025, 4/10/2024</p>	<p>1. Air freshener will be returned to locked cabinet after use.</p>	<p>4/7/26</p>	

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5	<p>251.06(4)(d) Exits & Passageways - Unobstructed, Minimum Width</p> <p>Description: A child safety gate was observed at the bottom of the staircase leading from the Pine room down to the Elm room. Because there is a lit exit sign at the door of the Pine room, leading down to a lit exit sign at the exit doorway of the Elm room, this is considered an exit passageway and may not be obstructed by a child safety gate or any other object(s).</p> <p>Repeat violation: Previously cited on 10/9/2025, 4/7/2025</p>	<p>1. The gate will be removed.</p> <p>2. Adding cones & stop sign will be added to help children from going up.</p>	4/13/24	
6	<p>251.07(6)(f)6. Current Authorizations For Medications On Premises</p> <p>Description: Seven different medications belonging to six different children were found on the premises. None of the medications had parent medical authorizations on file, and none were being utilized for current medical conditions. Rule states "No medication intended for use by a child in care of the center may be kept at the center without a current medication administration authorization from the parent."</p>	<p>1. Medications were sent home with parent.</p> <p>2. Medication checks will happen to ensure no unauthorized medicine.</p>	4/8/24	

NAME - Agency Worker
Heather Ruf

Date Issued
3/27/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed