

Date Correction Plan Due 10/21/2025	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 715-930-1148
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Our Kids Soar Academy		Provider Number / Facility ID Number 9000588669 / 001 - 2000620		
Address - Facility (Street, City, State, Zip Code) 302 E Thomas St Rice Lake WI 548683089		Telephone Number 715-475-1533	Date - Regulation Visit 9/18/2025	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(3)(jm) Report - Prohibited Actions Description: The licensee failed to report prohibited actions by an employee to children in care to the Department within 24 hours of the occurrence.	<i>Licensee Will report any actions by employees to DCF within 24 hours</i>	<i>9-18-25</i>	
2	251.04(4)(a)2.e. Parent Notification - Inappropriate Child Guidance Description: The licensee failed to immediately notify the parents of children who were subject to prohibited child guidance under DCF 251.07(2)(e). Parents were notified over 27 hours after the prohibited child guidance occurred.	<i>Licensee Will report to Parents immediately if any prohibited child guidance occurs</i>	<i>9-18-25</i>	

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3	<p>251.07(2)(e) Child Guidance - Prohibited Actions</p> <p>Description: On 9/16/25, center staff observed the Assistant Director forcibly grab two children by their wrists and pull them through the outdoor play area, then drop them by the fence in a rough manner, resulting in one of the children sustaining superficial injuries on their legs. Staff also observed on 9/16/25 the Assistant Director yelled into another child's face to "sit down", causing the child to cry. Actions that may be psychologically, emotionally or physically painful, discomfoting, dangerous or potentially injurious are prohibited.</p> <p>Repeat violation: Previously cited on 6/18/2025</p>	Assistant Director was let go.	9-16-25

NAME - Agency Worker
Amelia Gruber, April Callihan

Date Issued
10/7/2025

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Jenay Hammang

Date Signed

10-7-25