

Date Correction Plan Due 5/22/2020	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 920-785-7811
--	--	---

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Playful Hearts Child Care		Provider Number / Facility ID Number 3000586073 / 001 - 1015826		
Address - Facility (Street, City, State, Zip Code) 2361 W Washington St West Bend WI 53095		Telephone Number 262-338-0172	Date - Regulation Visit 4/30/2020	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.055(1)(a) Close Supervision Of Children Description: Based upon investigation and a self-report made by the center, a 1 year, 8 month-old child was not closely supervised by a child care worker to prevent harm and ensure safety while playing on a Little Tykes slide when the child fell from the top of the slide and suffered a mild concussion on April 16, 2020. Repeat violation: Previously cited on 2/27/2020, 7/25/2019, 8/10/2018	Staff member was changing a diaper when child who had been playing on the slide took her hand off to wave. Advised staff to put slide away before changing a diaper.	done 4/16/20	

NAME - Certification Worker / Licensing Specialist
Jamie Brandt

Date Issued
5/8/2020

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed