

DEPARTMENT OF CHILDREN AND FAMILIES
Division of Early Care and Education

ATTACHMENT "A"

STATE OF WISCONSIN

Date Correction Plan Due 1/28/2025	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center
Crescent Learning Center
Address - Facility (Street, City, State, Zip Code)
801 W Layton Ave Milwaukee WI 53221

Provider Number / Facility ID Number
7000584747 / 002 - 1015838

Telephone Number
414-464-2925

Date - Regulation Visit
9/23/2024

Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
<p>1</p> <p>251.04(2)(m) Health, Safety & Welfare Of Children</p> <p>Description: A staff member was informed by a child's parents to call 911 when the child's lips turned blue and was shaking. This was not disseminated to management by the staff member. This occurred again, and B11 was not contacted immediately per the instructions given by the child's parent.</p>	<p>Staff have been instructed to bring any health info, concerns, or directions that parents share with them, directly, immediately to management. The teacher will also update the child's file accordingly.</p>	<p>9/18/2024</p>	
<p>2</p> <p>251.04(6)(a)6. Child Record - Health History</p> <p>Description: The health history and emergency care plan for Child 1 is inaccurate, when Child 1 was disenrolled from the center, and then re-enrolled using the same health history and emergency care plan.</p>	<p>Child 1's health history & emergency plan were updated. All staff and management are aware that health history & emergency care plans must be updated when a child re-enrolls.</p>	<p>9/18/2024</p>	

Name - Certified Operator / Licensed Center Crescent Learning Center		Provider Number / Facility ID Number 7006584747 / 002 - 1015838	
Address - Facility (Street, City, State, Zip Code) 801 W Layton Ave Milwaukee WI 53221		Date - Regulation Visit 9/23/2024	
Telephone Number 414-464-2925		Expected Completion Date	Verification Date
Rule/Statute Number Noncompliance Statement	Correction Plan		
<p>3</p> <p>251.055(1)(a) Supervision Of Children</p> <p>Description: After reviewing video camera footage for the Teddy Bear classroom on 09/17/24, a staff member was observed vacuuming the classroom with her back turned towards a group of children while the other staff member is changing a child's diaper.</p>	<p>The staff member was given a warning & went to the "watchful eye" supervision in childcare training</p>	12/11/2024	
<p>4</p> <p>251.07(2)(e) Child Guidance - Prohibited Actions</p> <p>Description: After reviewing video camera footage for the Teddy Bear classroom on 09/17/24, a staff member was observed dragging a child across the floor and lifting the same child up by one arm to hold the child in her arms and take the child to the diaper changing table.</p>	<p>Staff member was immediately terminated. The rest of the staff was informed of the incident, and given instructions on proper handling of children.</p>	9/19/2024	
<p>5</p> <p>251.07(2)(e)1. Prohibited Actions - Corporal Punishment</p> <p>Description: After reviewing video camera footage for the Teddy Bear classroom on 09/17/24, a staff member was observed slapping her own child on wrist and face several times.</p>	<p>Staff member (same as the person mentioned above) was immediately terminated. The rest of the staff was reminded of how to properly redirect children.</p>	9/19/2024	

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6	<p>251.07(6)(i)1. Washing Child's Hands & Face</p> <p>Description: After reviewing video camera footage for the Teddy Bear classroom on 09/17/24, a child was observed not washing their hands after a diaper change.</p>	<p>Some staff members as previously mentioned staff was immediately terminated. The remainder of staff were reminded of proper diaper change protocols / procedures during staff meeting. We will continue this regularly. Same as above</p>	9/19/2024
7	<p>251.07(6)(i)2. Adult Handwashing</p> <p>Description: After reviewing video camera footage for the Teddy Bear classroom on 09/17/24, a staff member was observed not washing their hands after diapering a child.</p>	<p>Same as above</p>	9/19/2024
8	<p>251.09(4)(a)3. Infant & Toddler - Diaper Changing Surface Disinfection</p> <p>Description: After reviewing video camera footage for the Teddy Bear classroom on 09/17/24, a staff member was observed not cleaning the diaper changing surface with soap and water and a disinfectant solution after each use.</p>	<p>Same as above</p>	9/19/2024

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9	251.09(4)(a)4. Infant & Toddler - Diaper Changing Surface Safety Description: On 09/17/24, a child is observed on video climbing up on to the diaper changing table while the staff member who is changing the child's diaper back is turned. That staff member later leaves that same child on the diaper changing table unattended while she tends to another child in the classroom.	Expected Completion Date 1/27/25	Verification Date

NAME - Agency Worker
 Daniel Noel, Kristin Keck

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Daniel Noel

Date Issued
 1/10/2025

Date Signed
 1/27/25