**SENT VIA CERTIFIED MAIL AND REGULAR U.S. MAIL**
9589 0710 5270 4098 4997 05

July 6, 2026

Marquis Noble
A Joyful Noise Childcare LLC
9700 W Appleton Ave
Milwaukee, WI 53225-3307

Re: **NOTICE OF ORDER TO STOP VIOLATING STATUTE AND/OR ADMINISTRATIVE RULES, NOTICE OF DIRECT FORFEITURE ASSESSMENT AND APPEAL PROCESS**

**A Joyful Noise Childcare LLC**
**Facility ID Number: 1014559**

Dear Marquis Noble / A Joyful Noise Childcare LLC:

This letter constitutes an order requiring that you, Marquis Noble / A Joyful Noise Childcare LLC, licensee of A Joyful Noise Childcare LLC, stop violating Wisconsin Statutes and Administrative Code for the regulation and licensing of group child care. This letter identifies the licensing statutory and/or code violations that were identified at A Joyful Noise Childcare LLC, and the sanctions ordered by the Department of Children and Families (the department) to correct these violations. This letter also imposes a direct forfeiture assessment, identifies additional sanctions and penalties that may result if these violations are not corrected, and informs you of your appeal rights.

The Wisconsin Department of Children and Families, under the authority of Wis. Stat. § 48.715, provides for sanctions and penalties where persons operate group child care in violation of Chapter 48 or DCF 251. Sanctions and penalties include issuance of orders to stop operating, to correct violations and to submit plans of correction, assessment of forfeitures or revocation of a license. The department may set forfeiture amounts of $10.00-$1,000 per day per violation.

Please note that in accordance with Wis. Stat. § 48.657(2g) and Wis. Admin. Code § DCF 251.04(2)(L), the child care center shall post with the license any notice received from the department relating to rule violations. This notice must be posted in an area of the center that is visible to parents and must remain posted until the licensing specialist has verified the violations as corrected and in compliance at or before the next licensing site visit.

A Noncompliance Statement and Correction Plan is being issued and is enclosed with this letter.

## ORDER AND FORFEITURE ASSESSMENT

On May 7, 2026, Licensing Specialist Crescenta Sabree conducted a self-report/complaint visit and found statute and/or rule violations endangering the health, safety and welfare of children in care. **The department orders you, Marquis Noble / A Joyful Noise Childcare LLC, to make corrections and stop violating the following Wisconsin Statute and Administrative Code requirements. In addition, the department imposes a direct forfeiture assessment for one or more of the following violations:**

1. **DCF 251.07(2)(e)1.** states, in pertinent part, actions that may be psychologically, emotionally or physically painful, discomforting, dangerous or potentially injurious are prohibited. Examples of prohibited actions include spanking, hitting, pinching, shaking, slapping, twisting, throwing or inflicting any other form of corporal punishment. Contrary to DCF 251.055(1)(a), per a self-report and submitted video a teacher was observed hitting a child as a form of discipline.

   **Forfeiture assessed for this violation: $200.00.**

**TOTAL FORFEITURE AMOUNT DUE FOR ALL VIOLATIONS: $200.00.**

## FORFEITURE PAYMENT

The total forfeiture amount due for all violations identified above is $200.00. You can pay the forfeiture by either accessing the E-Payment module in Child Care Provider Portal at https://mywichildcareproviders.wisconsin.gov or sending payment to the address listed below. Payment should be made payable to the State Treasurer. Send your payment within ten (10) days of the receipt of this notice to the Bureau of Early Care Regulation 635 N. 26th St. Milwaukee, WI 53233. Include the attached remittance notice. Forfeiture payments are deposited in the School Fund.

## ADDITIONAL PENALTIES FOR FAILURE TO COMPLY

Failure to correct the violations identified above and any subsequent failure to maintain compliance with the Wisconsin Statute and Administrative Code may lead to additional sanctions and penalties, as set forth in Wis. Stats. § 48.715. Additional sanctions and penalties may include orders to stop operating, to correct violations, to submit plans of correction, forfeiture assessments, or proceedings to revoke a license. The department may set daily forfeiture amounts ranging from $10 to $1000 per day, per violation.

## APPEAL RIGHTS AND PROCEDURE

Any person aggrieved by a department action taken under Wis. Stat. §§ 48.715, 48.68(1) and/or 48.686, has the right to an administrative hearing under Wis. Stat. § 227.42. Pursuant to Wis. Stat. § 48.72, **your written request must be sent directly to**

**the Division of Hearings and Appeals no later than ten (10) days from the date of this notice**; please attach a copy of this notice to your request for a hearing.

To submit your request for an administrative hearing under Wis. Stat. § 227.44:

| **Send your request via U.S. Mail:** | **Hand deliver your request:** | **Send your request via Facsimile:** |
|---|---|---|
| Division of Hearings and Appeals<br>P.O. Box 7875<br>Madison, WI 53707-7875 | Division of Hearings and Appeals<br>4822 Madison Yards Way<br>Madison, WI | Division of Hearings and Appeals<br>(608) 264-9885 |

Contact your Licensing Specialist Crescenta Sabree at (262)-446-7822 if you have questions regarding this notice.

Sincerely,

Janette Cromell

Janette Cromell, Licensing Supervisor
Bureau of Early Care Regulation
**DIVISION OF EARLY CARE AND EDUCATION**

cc: Joey Roeth, Attorney, DCF Office of Legal Counsel
Randall Gasser, Regional Licensing Manager
Crescenta Sabree, Licensing Specialist
Bureau of Child Care Subsidy Administration
Milwaukee Early Care Administration
4C for Children
Department of Public Instruction
Wisconsin Early Care Association
Southeastern Regional Office Staff

Attachments: Noncompliance Statement

**(Complete, detach, and return this remittance slip with payment)**

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REMITTANCE SLIP

FACILITY ID NUMBER: 1014559

| FACILITY NAME AND ADDRESS | REGIONAL OFFICE |
|---|---|
| A Joyful Noise Childcare LLC<br>9700 W Appleton Ave<br>Milwaukee, WI 53225-3307 | Southeastern |
| LICENSING SPECIALIST Crescenta Sabree | AMOUNT DUE $200.00 |

Make check payable to **State Treasurer**. Please return this remittance slip with your payment within 10 days of receipt of this letter to:

Bureau of Early Care Regulation
635 N. 26th St.
Milwaukee, WI 53233

**INSTRUCTIONS FOR COMPLETING THE CORRECTION PLAN SECTION OF THE NONCOMPLIANCE STATEMENT AND CORRECTION PLAN (DCF-F-CFS294)**

I have attached the Noncompliance Statement and Correction Plan (DCF-F-CFS294) dated July 06, 2026 . Please complete this form as follows:

1. In the column titled "Correction Plan," indicate how you intend to correct each noncompliance listed on the form and outline the steps you will take to prevent future violation of the same rule. If you need more space than is provided on the form, attach additional pages and identify the item number to which the correction plan is related. Because completed and approved correction plans will be scanned and linked to the Regulated Child Care and YoungStar Public Search internet site, which shows each provider's violations, please note the following when writing your correction plan:
   - Do not include confidential information, including the names of children and staff.
   - Write in concise, plain English.
   - Be specific when describing what you have done or intend to do to correct each violation. Non-specific statements such as "It will be fixed", "Done", "Will do", "Don't agree" or "This won't happen again" do not provide the reader with any understanding of how the violation has been corrected or how you plan to prevent the violation from occurring again.
   - Be objective, factual and descriptive. The plan should not include derogatory comments, profanity or subjective observations, such as "The licensing specialist doesn't like me."

2. For each noncompliance, enter the date (month, day, year) by which you expect the correction plan to be completed.

3. Sign and date the form. Retain a copy for your records.

4. **Return the completed and signed form to the department by the due date that appears at the top left of the form via:**
   - **Email:** crescenta.sabree@wisconsin.gov **or**
   - **Fax:** (262) 446-7991 **or**
   - **Mail:** DEPARTMENT OF CHILDREN AND FAMILIES
     BUREAU OF EARLY CARE REGULATION
     SOUTHEASTERN REGION
     635 N 26th ST

     MILWAUKEE, WI 53233

If the correction plan and the completion dates are acceptable, the form will be linked to the Regulated Child Care and YoungStar Public Search internet site. If the correction plan or the expected completion dates are not acceptable, you will be contacted in writing or by telephone.

**You are required to post a copy of the Noncompliance Statement and Correction Plan (DCF-F-CFS294) in a conspicuous area near the license so that it is visible to parents. This copy must remain posted until all noncompliances have been verified as corrected and the next DCF-F-CFS294 or DCF-F-CFS785 (Compliance Statement) has been issued. Note: If applicable, do not post the Staff and Child Identification Key. The information on the key is confidential and is meant for your reference only.**

Please take a few minutes to complete the Department of Children and Families (DCF) customer satisfaction survey so that you can tell us about your experience. The responses we receive to the survey will be compiled and reviewed by DCF staff to help us improve our services to child care providers. The survey takes approximately 5 minutes to complete. It is voluntary and anonymous, and there is no penalty for not responding. DCF staff will not be able to tell whether or not you responded to the survey or know what responses you submitted. Please follow this link to provide your feedback: https://www.surveymonkey.com/r/LicenseFeedback. Or, if you don't have internet access, contact your licensing office and request a paper version of the survey and a prepaid reply envelope.

Contact me if you have any questions.

| Date Correction Plan Due | NONCOMPLIANCE STATEMENT AND CORRECTION PLAN | TO FILE A COMPLAINT CALL |
|---|---|---|
| 7/20/2026 | | 262-446-7800 |

**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

| Name - Certified Operator / Licensed Center | Provider Number / Facility ID Number |
|---|---|
| A Joyful Noise Childcare Llc | 7000580157 / 003 - 1014559 |

| Address - Facility (Street, City, State, Zip Code) | Telephone Number | Date - Regulation Visit |
|---|---|---|
| 9700 W Appleton Ave Milwaukee WI 532253307 | 414-393-9786 | 5/7/2026 |

| | Rule/Statute Number<br>Noncompliance Statement | Correction Plan | Expected Completion Date | Verification Date |
|---|---|---|---|---|
| 1 | 251.055(1)(f)<br>**Child Tracking Procedure**<br><br>Description: The tracking procedure presented in the 2 year old room and in the 3 year old room were not accurate. Each room included a child that was not listed on the tracking that was presented during the monitoring visit. | The center does not use the daily electronic parent communication application as its official child-tracking procedure. As outlined on pages 22–23 of the Parent Policy submitted to DCF, each classroom uses a personalized tag-tracking system to monitor the location and movement of children throughout the day.<br><br>We also informed the Licenser that the electronic application is not used as the primary method for tracking children's whereabouts because the system may become temporarily unavailable or inoperable and may not always provide a reliable, real-time tracking record.<br><br>Moving forward, we will ensure that the information entered into the electronic communication application is consistent with and accurately reflects our established child-tracking procedure. | 05/07/2026 | |
| 2 | 251.06(4)(d)<br>**Exits & Passageways - Unobstructed, Minimum Width**<br><br>Description: An exit was observed block by a sleeping child on a cot. | All Staff have been informed never to block an exit. | 05/07/2026 | |

| Name - Certified Operator / Licensed Center | Provider Number / Facility ID Number |
|---|---|
| A Joyful Noise Childcare Llc | 7000580157 / 003 - 1014559 |

| Address - Facility (Street, City, State, Zip Code) | Telephone Number | Date - Regulation Visit |
|---|---|---|
| 9700 W Appleton Ave Milwaukee WI 532253307 | 414-393-9786 | 5/7/2026 |

| | Rule/Statute Number<br>Noncompliance Statement | Correction Plan | Expected Completion Date | Verification Date |
|---|---|---|---|---|
| 3 | 251.07(2)(e)1.<br>**Prohibited Actions - Corporal Punishment**<br><br>Description: Per a self-report and submitted video a teacher was observed hitting a child as a form of discipline. | Our center FULLY understands the seriousness of a violation under DCF 251.07(2)(e)1 and the center has a ZERO tolerance policy for this type of behavior. The teacher in question passed all DCF background checks, completed all required abuse and neglect training under DCF 251.05(3), and did not display any concerning behavior prior to this incident. This teacher was immediately terminated upon confirming this behavior and we immediately reported this self-reported incident to DCF, CPS and the Milwaukee Police Department.<br><br>We have continued to complete additional training for all staff and encourage staff to reach out to us if they are struggling at home or in the classroom. | 05/07/2026 | |
| 4 | 251.07(4)(cm)<br>**Naps Or Rest Periods - Sleeping Surfaces - Children 1 And Older**<br><br>Description: Children in two different rooms were observed sleeping on cots less than 2 feet apart. | All Employees have been informed to keep all students 2 or more feet apart while sleeping. | 05/07/2026 | |
| 5 | 251.09(4)(b)<br>**Infant & Toddler - Sinks In Self-Contained Area**<br><br>Description: Bottles were observed being washed in the hand-washing sink. | All Employees have been informed NOT to wash anything other than hands in the hand washing sink. Cups and bottles should be sent to the kitchen or Infant Room sink labeled "BOTTLES ONLY." | 05/07/2026 | |

**NAME** - Agency Worker
Crescenta Sabree

Date Issued
7/6/2026

**SIGNATURE** - Certified Operator or Designee / Licensee or Designee
DocuSigned by:
Marquis Noble
DA367233B6F34C8...

Date Signed
7/20/2026