

**INSTRUCTIONS FOR COMPLETING THE CORRECTION PLAN SECTION OF THE
NONCOMPLIANCE STATEMENT AND CORRECTION PLAN (DCF-F-CFS294)**

I have attached the Noncompliance Statement and Correction Plan (DCF-F-CFS294) dated August 20, 2024 . Please complete this form as follows:

1. In the column titled "Correction Plan," indicate how you intend to correct each noncompliance listed on the form and outline the steps you will take to prevent future violation of the same rule. If you need more space than is provided on the form, attach additional pages and identify the item number to which the correction plan is related. Because completed and approved correction plans will be scanned and linked to the Regulated Child Care and YoungStar Public Search internet site, which shows each provider's violations, please note the following when writing your correction plan:
 - Do not include confidential information, including the names of children and staff.
 - Write in concise, plain English.
 - Be specific when describing what you have done or intend to do to correct each violation. Non-specific statements such as "It will be fixed", "Done", "Will do", "Don't agree" or "This won't happen again" do not provide the reader with any understanding of how the violation has been corrected or how you plan to prevent the violation from occurring again.
 - Be objective, factual and descriptive. The plan should not include derogatory comments, profanity or subjective observations, such as "The licensing specialist doesn't like me."
2. For each noncompliance, enter the date (month, day, year) by which you expect the correction plan to be completed.
3. Sign and date the form. Retain a copy for your records.
4. **Return the completed and signed form to the department by the due date that appears at the top left of the form via:**
 - **Email:** Katrina.Tarantino1@wisconsin.gov or
 - **Fax:** (262) 446-7991 or
 - **Mail:** DEPARTMENT OF CHILDREN AND FAMILIES
BUREAU OF EARLY CARE REGULATION
SOUTHEASTERN REGION
635 N 26th ST

MILWAUKEE, WI 53233

If the correction plan and the completion dates are acceptable, the form will be linked to the Regulated Child Care and YoungStar Public Search internet site. If the correction plan or the expected completion dates are not acceptable, you will be contacted in writing or by telephone.

You are required to post a copy of the Noncompliance Statement and Correction Plan (DCF-F-CFS294) in a conspicuous area near the license so that it is visible to parents. This copy must remain posted until all noncompliances have been verified as corrected and the next DCF-F-CFS294 or DCF-F-CFS785 (Compliance Statement) has been issued. Note: If applicable, do not post the Staff and Child Identification Key. The information on the key is confidential and is meant for your reference only.

Please take a few minutes to complete the Department of Children and Families (DCF) customer satisfaction survey so that you can tell us about your experience. The responses we receive to the survey will be compiled and reviewed by DCF staff to help us improve our services to child care providers. The survey takes approximately 5 minutes to complete. It is voluntary and anonymous, and there is no penalty for not responding. DCF staff will not be able to tell whether or not you responded to the survey or know what responses you submitted. Please follow this link to provide your feedback: <https://www.surveymonkey.com/r/LicenseFeedback>. Or, if you don't have internet access, contact your licensing office and request a paper version of the survey and a prepaid reply envelope .

Contact me if you have any questions.

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|---------------------------------------------|----------------------------------------------------|-------------------------------------------------|
| Date Correction Plan Due 9/4/2024 | NONCOMPLIANCE STATEMENT AND CORRECTION PLAN | TO FILE A COMPLAINT CALL 262-446-7800 |
|---------------------------------------------|----------------------------------------------------|-------------------------------------------------|

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

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| Name - Certified Operator / Licensed Center A Joyful Noise Childcare Llc | | Provider Number / Facility ID Number 7000580157 / 003 - 1014559 | | |
| Address - Facility (Street, City, State, Zip Code) 9700 W Appleton Ave Milwaukee WI 532253307 | | Telephone Number 414-393-9786 | Date - Regulation Visit 8/19/2024 | |
| | Rule/Statute Number Noncompliance Statement | Correction Plan | Expected Completion Date | Verification Date |
| 1 | 251.04(6)(b) Current, Accurate Daily Attendance Record Description: The attendance record in the School Age 1 and 2 Rooms was not accurate. In the School Age 1 room, the attendance record showed there were 14 children signed in but there were 17 children present. In the School Age 2 room, the attendance record showed there were 19 children signed in but there were 23 children present. | We have trained the new staff members that when new students arrive to immediately document their time of arrival in their classrooms. We have also purchased a new system for School Age only due to the number of students to help with the overall flow of the classroom. | 08/21/2024 | |
| 2 | 251.06(2)(i) Deteriorating Paint Description: There were two spots on the exterior of the building within the outdoor play space that had chipping paint. This was accessible to children. | A new coat of paint will be applied to the building to prevent any chipping paint on the exterior of the building. | 08/24/2024 | |

| Name - Certified Operator / Licensed Center | | Provider Number / Facility ID Number | | |
|--------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------|----------------------|
| A Joyful Noise Childcare Llc | | 7000580157 / 003 - 1014559 | | |
| Address - Facility (Street, City, State, Zip Code) 9700 W Appleton Ave Milwaukee WI 532253307 | | Telephone Number 414-393-9786 | Date - Regulation Visit 8/19/2024 | |
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| 3 | 251.06(9)(d)1.b. Food Storage - Refrigeration Units Description: The refrigerator in the infant room registered at 50 degrees Fahrenheit. | The refrigerator's temperature gauge was turned down to cool the refrigerator to 40 degrees. Staff has been made aware NOT to touch it so that the temp remains correct. | 08/20/2024 | |
| 4 | 251.08(4)(c)1. Driver Record - Obtain & Review Description: Staff A, identified as the driver, did not have an updated driver record available at the time of the licensing visit. The one on file was dated 5/18/23. | The Driver's updated driving record was sent to the DCF Licenser and also placed in their file. | 08/19/2024 | |
| 5 | 251.09(1)(c) Infant & Toddler - Documenting Changes In Development Description: There were two intake forms observed that did not have updates completed within the past three months. One form was last updated on 5/6/24 and the other last updated on 5/1/24. | Both intakes under 2 have been updated due to DCF standards. We have explained to the staffing that the portfolio updates are not the only updates to be made within the past 3 months. | 08/19/2024 | |
| 6 | 251.09(3)(a)11. Infant & Toddler - Care During Feeding Description: There were four children in high chairs observed in the infant room who did not have the safety straps fastened while they were eating. | Staffing has been made aware to utilize the high chair seat belt and to make sure they are fastened while they are eating. | 08/20/2024 | |

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| | | | Verification Date |

NAME - Agency Worker
Katrina Tarantino

Date Issued
8/20/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Rachel Noble

Date Signed
08/20/2024