

NONCOMPLIANCE STATEMENT AND CORRECTION PLAN

TO FILE A COMPLAINT CALL

Date Correction Plan Due
1/26/2026

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center

Loves Hugs Learning Center

Provider Number / Facility ID Number
4000590124 / 001

Address - Facility (Street, City, State, Zip Code)
3701 S 15TH PL Milwaukee WI 532211613

Telephone Number
414-501-9763

Date - Regulation Visit
1/6/2026

Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1 202.08(12)(c) The Certified Child Care Operator Shall Be In Ongoing Communication With A Child's Parent Or Ensure That A Substitute Child Care Provider Is In Ongoing Communication With A Child's Parent By Developing A Written Contract That Specifies The Charge For Child Care And The Expected Frequency Of Payment For The Service. The Contract Shall Be Signed By The Operator And A Parent Or Guardian.	Form Was updated	1-7-26	
Description: There was no written contract for children #7 and #8.			

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202.08(12)(f)1-4 Prior To A Child's First Day Of Attendance For Any Child In Care, Obtaining Information On A Form Prescribed By The Department With Enrollment And Health History Information, Including All Of The Following: 1. The Parents' Home And Work Phone Numbers. 2. Health History, Including Information Relating To A Child's Special Health Care Needs And Emergency Care Plan. 3. The Parents' Signed Consent For Emergency Medical Care. 4. A Name And Number To Call If The Child Requires Emergency Medical Care. Description: The enrollment and health history form was incomplete for children #1 and #2.	Form was updates	1-7-26	
202.08(1m)(c) A Certified Family Child Care Operator Shall Submit A Completed Background Check Request Form To The Department Or Certification Agency For Each Potential Household Member Age 10 Or Older Prior To The Date On Which The Person Becomes A Household Member. Description: Two current residents of the home over the age of 10 were not reported to the department and do not have completed background checks.	Background was updates add the to background checks.	1-7-26	

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202.08(2)(c)	The Indoor And Outdoor Areas Of The Home Shall Be Free Of Hazards. Potentially Dangerous Items And Materials Harmful To Children, Including Power Tools, Flammable Or Combustible Materials, Insecticides, Matches, Drugs And Any Articles Labeled Hazardous To Children Shall Be In Properly Marked Containers And Stored In Areas Inaccessible To Children. Description: Loose cords and two uncovered outlets were accessible in areas where care is provided. Air freshener was accessible in the bathroom.	Outlets pull in add Air freshener in cabinet bathroom clean	1-7-26 1-6-26	
202.08(2)(f)	The Premises, Furnishings, And Equipment Shall Be Free From Litter And Vermin, Maintained In A Sanitary Condition, And In Good Repair. Description: Garbage and litter was accessible in the bathroom, hallways, and kitchen areas. Blinds in areas where care is provided are loose, broken and not in good repair. An infant bouncer was visibly dirty and not in sanitary condition.	Infant bouncers clean replace Bedroom, hallway, kitchen area clean. Blinds begin replace by the landlords next month. Wait on his to bring them.	1-6-26	

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202.08(2)(g)	Bathrooms, Including Toilets, Sinks, And Potty Chairs, Shall Be Clean And In Good Working Condition. Soap, Toilet Paper, Towels, And A Waste Paper Container Shall Be Provided In The Bathroom And Shall Be Accessible To Children. Description: The bathroom including the toilet and sink was not kept clean. Dust, dirt, litter, and stains were visible throughout the bathroom including on the sink, toilet, bathtub, walls, and floor.	Bathroom Clean	1-6-26	
202.08(2)(j)	Areas, Surfaces, Equipment, Utensils, And Appliances Used For Preparing, Serving And Storing Food Shall Be Kept Clean, Sanitary, And In Good Working Condition. Eating Surfaces Shall Be Washed Before Use. Description: The area in the kitchen used for preparing food was not maintained in a clean and a sanitary condition. Dirty dishes were piled in the sink, stovetop, and table. Garbage was left on the floor. The stove top and kitchen floor were visibly dirty.	Dishes washed 5 for top clean Kitchen floor visibly clean	1-6-26 1-7-26	
202.08(2)(L)	The Premises Shall Have No Flaking, Chipping, Peeling, Or Deteriorating Paint On Exterior Or Interior Surfaces In Areas Accessible To Children. Description: Peeling paint was accessible on the bathroom door and in the hallways of the home.	landlord come to paint the door next week. That message I got	1-15-26	

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<p>9</p> <p>202.08(2)(m)1. Pets In The Home Shall Be Tolerant Of Children And Vaccinated Against Rabies. The Rabies Vaccination Shall Be Documented With A Current Certificate From A Veterinarian.</p> <p>Description: A rabies vaccination was not available for review for the cat that resides in the home.</p>	<p>cat gone. still waiting on copy of rabies vaccination.</p>	<p>1-10-26</p>	
<p>10</p> <p>202.08(4)(a) Health Form: A Certified Child Care Operator Shall Have A Current Report Of A Physical Examination On File For Each Child, Including The Operator's Own Children, Who Are Not Enrolled In A Public Or Private School.</p> <p>Description: There was no health report on file for child #8.</p>	<p>child #8 doctor appt is Feb. 5. 26. I reach out to mom, on 1-6-26</p>	<p>1-6-26 1-7-26</p>	
<p>11</p> <p>202.08(4)(e) The Certified Child Care Operator Shall Have On File For Each Child In Care A Record Of The Child's Immunization History To Document Compliance With S. 252.04, Stats., And Ch. Dhs 144.</p> <p>Description: There was no immunization record on file for child # 8.</p>	<p>child # doctor appt is Feb. 5, 26 I talk to mom.</p>	<p>1-7-26</p>	

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STATE OF WISCONSIN

Rule/Statute Number
 Noncompliance Statement

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12
 202.08(4m)(a)1.
 An Operator Shall Have A Written Plan For Taking Appropriate Action In The Event Of An Emergency Including A Fire; A Tornado; A Flood; Extreme Outdoor Heat Or Cold; A Loss Of Building Service, Including No Heat, Water, Electricity Or Telephone; Human-Caused Events, Such As Threats To The Building Or Its Occupants; Allergic Reactions; Lost Or Missing Children; Vehicle Accidents; A Provider's Family Situation, Such As Medical Emergency Or Illness; Or Other Circumstances Requiring Immediate Attention.

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 Correction Plan

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Written Plan Update.

1-9-26

Description: The provider did not have a written plan for taking appropriate action in the event of a fire, flood, extreme outdoor heat or cold, loss of building services, human caused events, allergic reactions, lost or missing children, or a provider's own emergency.

13
 202.08(4m)(a)1.a-c
 An Operator's Emergency Plan Shall Include Procedures For All Of The Following:
 A. Evacuation, Relocation, Shelter-In-Place, And Lock-Down.
 B. Communication And Reunification With Families.
 C. Ensuring That The Needs Of All Children Are Met, Including Children Under 2 Years Of Age, Children With Disabilities, And Children With Chronic Medical Conditions.

Emergency Plan is Update

1-8-26

Description: There was no written emergency plan that included these elements. The written plan for tornados stated that shelter would take place in the basement. There is no basement at the current location.

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14 202.08(4m)(b) An Operator Shall Have A Written Plan To Prevent And Respond To Food And Other Allergy-Related Emergencies. Description: There was no written plan to prevent and respond to food and other allergy-related emergencies.	Did update plan	1-12-26	
15 202.08(5)(i) The Certified Child Care Operator Shall Keep Current And Accurate Written Records Of The Daily Hours Of Attendance Of Each Child In Care, Including The Actual Arrival And Departure Time Times For Each Child. If Children Are Transported To Or From The Premises Or School By The Operator Or Another Provider On Behalf Of The Operator, The Daily Attendance Record Shall Include The Actual Time The Child Was Picked Up Or Dropped Off. Description: Attendance records from 10/5/25-12/6/25 were not available for review. Children were not signed out of care on 12/8/25.	Sign in very kid that attendance daycare and my time	1-7-26	

NAME - Agency Worker
Deborah Kersting, Lou Thao

Date Issued
1/12/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed

DCF-F-DFS0294-E (R.06/2011)

[Handwritten Signature]

1-15-2026