



AUG 08 2024

SOUTHEASTERN REGIONAL OFFICE
DCF DECE BECR

SENT VIA CERTIFIED MAIL AND REGULAR U.S. MAIL

Article No.: 9589 0710 5270 0693 7994 86

July 24, 2024

Linda Nakas/ AFV LLC
Amazing Faces Childcare Center
3727 W Villard Ave
Milwaukee, WI 53209

**RE: NOTICE OF ORDER, SANCTIONS AND APPEAL PROCESS
IMPOSED PLAN OF CORRECTION**

**Amazing Faces Childcare Center
Facility ID #: 2002659**

Dear Linda Nakas/ AFV LLC:

This letter constitutes an order requiring that you, Linda Nakas/ AFV LLC, licensee of Amazing Faces Childcare Center, stop violating Wisconsin Statutes and Administrative Code for the regulation and licensing of group child care. This letter notifies you of the licensing statutory and/or code violations that were identified at Amazing Faces Childcare Center, and the sanctions ordered by the Wisconsin Department of Children and Families (the Department) to correct these violations. It also states possible additional sanctions and penalties that may result if the violations are not corrected and informs you of your appeal rights.

The Wisconsin Department of Children and Families, under the authority of Wis. Stat. § 48.715, provides for sanctions and penalties where persons operate group child care in violation of Chapter 48 or Wis. Admin. Code § DCF 251. Sanctions and penalties include issuance of orders to stop operating, to correct violations and to submit plans of correction, assessment of forfeitures or revocation of a license.

Please note that in accordance with Wis. Stat. § 48.657(2g), and Wis. Admin. Code § DCF DCF 251.04(2)(L), the child care center shall post with the license any notice received from the Department relating to rule violations. This notice must be posted in an area of the center that is visible to parents and must remain posted until the licensing specialist has verified the violations as corrected and in compliance at or before the next licensing site visit.

ORDER

On July 22, 2024, licensing specialist Katrina Tarantino conducted a monitoring visit to Amazing Faces Childcare Center and found serious violations endangering the health, safety and welfare of children in care. The Department orders you, Linda Nakas/ AFV LLC, to immediately make corrections and stop violating the Wisconsin Statute and Administrative Code, as follows:

1. **DCF 251.06(2)(a)** states the indoor and outdoor premises shall be free of hazards including any recalled products. Contrary to DCF 251.06(2)(a), there was a loose cord hanging from the television in the Preschool room, which was accessible to children. **This rule was previously cited on 2/19/2024 and 1/6/2023.**
2. **DCF 251.05(3)(cm)** states, in pertinent part, within one week after beginning work at the center and at least every 2 years thereafter, each employee or volunteer who comes in contact with children in care shall complete training in all of the following: 1. Child abuse and neglect laws. 2. How to identify children who have been abused or neglected. 3. The procedure for ensuring that all known or suspected cases of child abuse or neglect are immediately reported to the proper authorities. Contrary to DCF 251.05(3)(cm), Staff C who has been employed since 3/13/17 did not complete a biennial Child Abuse & Neglect Training. The training on file had a completion date of 6/18/21. **This rule was previously cited on 2/19/2024 and 1/6/2023.**
3. **DCF 251.09(1)(L)** states a child under one year of age may not sleep in a crib or playpen that contains soft or loose materials, such as sheepskins, pillows, blankets, flat sheets, bumper pads, bibs, pacifiers with attached soft objects, or stuffed animals. No blankets and other items may be hung on the sides of the crib or playpen. Contrary to DCF 251.09(1)(L), there were five children in the infant room under the age of one, who were sleeping with a Boppy pillow and/or a blanket in their crib.

The Department orders you, Linda Nakas/ AFV LLC to stop violating the Wisconsin Statute and Administrative Code and to implement and comply with the following plan of correction for the above listed violations:

1. No later than 30 days from the date of this notice all staff including the licensee will participate in training offered through Care Courses titled Safe Environments in Child Care. Training can be found at <https://www.carecourses.com/courses/578>. Documentation of training shall be maintained in staff files and is in addition to required continuing education for the calendar year.
2. No later than 10 days from the date of this notice all staff will obtain the required training in Child Abuse and Neglect. Training can be obtained online at <https://media.wcwpds.wisc.edu/mandatedreporter/index.html>. Documentation of training shall be submitted to Licenser Tarantino no later than 14 days from the date of this notice.

A Noncompliance Statement and Correction Plan is issued with this letter. This is enclosed and incorporated herein by reference.

ADDITIONAL PENALTIES FOR FAILURE TO COMPLY

Failure to correct the violations identified above and any subsequent failure to maintain compliance with the Wisconsin Statute and Administrative Code may lead to additional sanctions and penalties, as set forth in Wis. Stat. § 48.715. Additional sanctions and penalties may include orders to stop operating, to correct violations, to submit plans of correction,

July 24, 2024

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forfeiture assessments, or proceedings to revoke a license. The Department may set daily forfeiture amounts ranging from \$10 to \$1000 per day, per violation.

APPEAL RIGHTS AND PROCEDURE

Any person aggrieved by a Department action taken under Wis. Stat. §§ 48.715, 48.68(1) and/or 48.686, has the right to an administrative hearing under Wis. Stat. § 227.42. Pursuant to Wis. Stat. § 48.72, **your written request must be sent directly to the Division of Hearings and Appeals no later than ten (10) days from the date of this notice**; please attach a copy of this notice to your request for a hearing.

To submit your request for an administrative hearing under Wis. Stat. § 227.44:

<p>Send your request via U.S. Mail:</p> <p>Division of Hearings and Appeals P.O. Box 7875 Madison, WI 53707-7875</p>	<p>Hand deliver your request:</p> <p>Division of Hearings and Appeals 4822 Madison Yards Way Madison, WI</p>	<p>Send your request via Facsimile:</p> <p>Division of Hearings and Appeals (608) 264-9885</p>
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Contact Katrina Tarantino at (262) 894-6495 if you have questions regarding this notice.

Sincerely,



Mary Schultek, Licensing Supervisor
Bureau of Early Care Regulation
DIVISION OF EARLY CARE AND EDUCATION

Attachments: Noncompliance Statement

cc: Joey Roeth, Attorney, DCF Office of Legal Counsel
Randall Gasser, Regional Licensing Manager
Katrina Tarantino, Licensing Specialist
Bureau of Child Care Subsidy Administration
4C for Children
Department of Public Instruction
Wisconsin Early Care Association
Southeastern Regional Office Staff

AUG 08 2024

STATE OF WISCONSIN

DEPARTMENT OF CHILDREN AND FAMILIES
Division of Early Care and Education

SOUTHEASTERN REGIONAL OFFICE

DCF DECE BE TO FILE A COMPLAINT CALL
262-446-7800

Date Correction Plan Due 8/7/2024	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	SOUTHEASTERN REGIONAL OFFICE DCF DECE BE TO FILE A COMPLAINT CALL 262-446-7800
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Amazing Faces Childcare Center		Provider Number / Facility ID Number 2000588762 / 001 - 2002659		
Address - Facility (Street, City, State, Zip Code) 3727 W Villard Ave Milwaukee WI 532094715		Telephone Number 414-464-4447	Date - Regulation Visit 7/22/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.05(2)(a)6. Staff Record - Days & Hours Worked Description: The center does not have documentation of which classrooms the teachers are working in. The staff documents their sign in and out times each day, but not which room they worked in to meet ratio.	First time hearing about this rule. I feel as though this could've been a verbal warning. Will incorporate a signature line for the teachers to sign in on, on the classroom attendance sheets.	8/12/2024	
2	251.05(3)(cm) Child Abuse & Neglect - Biennial Training Description: Staff C did not complete Child Abuse and Neglect training within the past two years. The last training they completed was on 6/18/21. Repeat violation: Previously cited on 2/19/2024, 1/6/2023	Biennial Training has been completed. There is also a plan to make a list of all staff trainings and their expiration dates.	7/22/2024	

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3727 W Villard Ave Milwaukee WI 532094715		414-464-4447	7/22/2024	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
3	<p>251.06(2)(a) Potential Source Of Harm On Premises</p> <p>Description: There was a loose TV cord hanging down the wall which was accessible to children.</p> <p>Repeat violation: Previously cited on 2/19/2024, 1/6/2023</p>	<p>Hanging cord was removed. Teacher was informed on how to properly store cord when television isn't plugged up.</p>	7/22/2024	
4	<p>251.06(2)(p)1.a. Radon - Testing</p> <p>Description: The center did not have a test conducted for radon gas levels.</p>	<p>Radon testing was completed. Patiently awaiting results.</p>	8/1/2024	
5	<p>251.06(4)(j)2. Fire Alarms & Smoke Detectors - Maintenance</p> <p>Description: A smoke alarm was chirping, therefore it has not been maintained in an operating condition.</p>	<p>Scheduling an appt. with Milwaukee Alarm to come out and replace all batteries in smoke detectors</p>	8/18/2024	
6	<p>251.06(9)(d)1.c. Food Storage - Cold Storage Thermometers</p> <p>Description: There was no thermometer in the kitchen refrigerator observed during the monitoring visit.</p>	<p>Thermostat has been placed in a more secure area of the refrigerator. It was present, just fell to the bottom.</p>	7/22/2024	

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7	251.07(4)(e) Naps Or Rest Periods - Bedding Maintenance, Storage, Cleanliness Description: Cots in the Toddler and Preschool rooms were not covered, therefore were not maintained/stored in a clean or sanitary manner.	Staff were informed that all stacked cots need to be covered during storage.	7/22/2024	
8	251.07(6)(dm)1. Medical Log Book Description: In the School-Age room, the medical log book had damaged binding and the pages were falling out.	Medical Log Book has been replaced. Teachers were informed of the proper upkeep procedures.	7/26/2024	
9	251.07(6)(dm)2. Medical Log - Pages & Entries Description: In the Toddler Room, the medical log book had several skipped lines. Repeat violation: Previously cited on 2/19/2024	Medical Log Book has been replaced. Teachers have been informed of the proper upkeep procedures.	7/26/2024	
10	251.07(6)(dm)4. Medical Log - Reviewing Injury Records Description: In the Infant Room, the medical log book has not been reviewed since 4/20/23. Repeat violation: Previously cited on 2/19/2024	Director was re-informed of the importance of reviewing the medical log books in a timely manner.	7/22/2024	

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	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
11	251.09(1)(L) Infant & Toddler - Soft Materials In Cribs Description: There were five children in the infant room, under the age of one, that had blankets and/or Boppy pillows in the crib with them while they were sleeping.	All staff were informed of the proper upkeep of a child's crib. No loose bedding, no pillows, no teddy bears, etc.	7/22/2024	
12	251.09(3)(a)11. Infant & Toddler - Care During Feeding Description: A child, under the age of one, in the infant room was in a swing and was not buckled in.	All staff were informed of the importance making sure a child was properly strapped in to anything that provides straps.	7/22/2024	
13	251.09(3)(a)2. Infant & Toddler - Food & Formula Brought From Home Description: A container of rice cereal brought from child's home was labeled with the child's name but not dated. Repeat violation: Previously cited on 2/19/2024	All staff have been informed of the proper labeling techniques of anything that comes in from home.	7/22/2024	
14	251.09(3)(a)3. Infant & Toddler - Formula Provided By Center Description: A container of oatmeal provided by the center was opened and not labeled with the date.	Kitchen staff and supervising staff have been reminded of the importance of labeling and dating everything.	7/22/2024	

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	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date Verification Date

NAME - Agency Worker
Katrina Tarantino

Date Issued
7/24/2024

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed

Marcie Libson

8/5/2024

CERTIFICATE OF COMPLETION

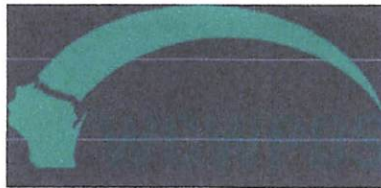
This certifies that

Billy Charles

has successfully completed

Mandated Reporter Online Training

7/22/2024



RECEIVED
STATE OF WISCONSIN

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