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| Date Correction Plan Due 7/12/2023 | NONCOMPLIANCE STATEMENT AND CORRECTION PLAN | TO FILE A COMPLAINT CALL 920-785-7811 |
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

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| Name - Certified Operator / Licensed Center Shining Stars Learning Center Llc | | Provider Number / Facility ID Number 1000586021 / 001 - 1015856 | |
| Address - Facility (Street, City, State, Zip Code) 784 S Main St Fond Du Lac WI 54935 | | Telephone Number 920-929-8688 | Date - Regulation Visit 4/21/2023 |
| | Rule/Statute Number Noncompliance Statement | Correction Plan | Expected Completion Date |
| 1 | <p>251.04(2)(h)8. Policy Submitted & Implemented - Child Guidance</p> <p>Description: Based upon staff disclosure, on 04/18/2023, child care worker didn't implement the center's child guidance policy regarding time outs and managing challenging behavior when they Did Not Engage With The Child In The Large Motor Room Beginning With Praise And Encouragement For Prosocial Behavior. It Should Also Be Noted, The Child Was Not Praised After Completing The Time Out Nor Were They Assisted With Reintegration Into The Group</p> | <p><u>A</u></p> <p>New Employee was not a good fit in childcare. Employee was coached the day of the incident. Employee terminated within days of employment</p> | 5/2/23 |

Began

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| 2 | <p>251.04(3)(jm) Report - Prohibited Actions</p> <p>Description: Based upon staff interview, on 04/18/2023, the center failed to report any prohibited actions under DCF 251.07(2)(e) by an employee.</p> <p>Repeat violation: Previously cited on 5/23/2022</p> | <p>Employee (A) was terminated within days of starting due to actions during employment</p> | 5/2/23 |
| 3 | <p>251.055(1)(a) Supervision Of Children</p> <p>Description: On 4/18/2023 a staff member was not supervising children when they were on their cell phone. On 4/21/23 a staff member did not have sight supervision of three children in care when transitioning from the outdoor play space to the classroom; a staff member did not have sight supervision of four children in care when the staff member shut the door to the bathroom while changing a diaper; a staff member did not have sight supervision of two children when transitioning from the outdoor play space to the classroom.</p> <p>Repeat violation: Previously cited on 4/5/2023, 2/23/2022</p> | <p>Employee (A) was terminated within days of beginning employment due to not being a good fit in childcare</p> | 5/2/23 |
| 4 | <p>251.055(1)(b) Supervision - Teacher Per Group Of Children</p> <p>Description: Based upon both interview and staff record review, a staff member in care of children on April 18 and April 21 was not lead teacher qualified and was alone with a group of children.</p> | <p>The Registry is to update qualifications - awaiting Review</p> | 6/15/23 |

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| 5 | 251.055(2)(a) Group Size - Maximum Description: Based upon staff interview and video review on 04/18/2023 in the large motor area, maximum group size was exceeded when the toddler room and young twos combined for a total of 16 children in care. Repeat violation: Previously cited on 3/6/2023, 9/27/2022, 5/23/2022, 2/23/2022 | During STAAF meeting STAAF were reminded the importance of following gym schedule to avoid toddlers + infants in the gym at the same time | 5/30/23 |
| 6 | 251.06(2)(d) Access To Materials Potentially Harmful To Children Description: Based upon observation, on 04/21/2023, the center was storing the floor cleaning unit in the bathroom, accessible to children. | Cleaning STAAF was reminded the importance of removing cleaning machine from bathroom | 4/30/23 |
| 7 | 251.06(2)(gm) Premises - Well Drained, Clean, In Good Repair Description: Based upon observation, on 04/21/2023, a poress cushion used as a soft area within the classroom was being stored in the bathroom next to the toilet. It was observed to be dirty and stained. In addition, the bathroom floor in the young two year old room contained used paper toweling. Repeat violation: Previously cited on 3/6/2023, 5/23/2022 | The dirty "safe area" cushion was removed + placed in laundry Room. Was temporarily in Restroom due to an accident of a leaky diaper to keep it away from children. Discussed with STAAF at STAAF Mtg as well | 5/30/23 |

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| 8 | 251.06(2)(i) Deteriorating Paint Description: Based upon observation, on 04/21/2023, the paint on the step stool in the young two year old room was chipping in an area accessible to children and the paint on the wall as you enter the room behind the sensory bin is chipped off revealing the sheetrock. Repeat violation: Previously cited on 3/6/2023, 5/23/2022 | Painter was previously contacted & scheduled to Repair paint | 6/1/23 | |
| 9 | 251.07(2)(c)1. Time Out - Age Description: Based upon staff interview and video review, on 04/18/2023, a staff member placed a 2-year-old child in a time out in the large motor area. | Employee (A) was coached + then terminated after issue was brought to director's attention | 5/2/23 | |
| 10 | 251.07(2)(e) Child Guidance - Prohibited Actions Description: Based upon video review and staff statement, on April 18, 2023, a child care worker used prohibited actions when they roughly grabbed the child's arm and lifted them off of a rideable toy, shook the child to release the leg which was caught on the toy and then placed the child in a timeout. Repeat violation: Previously cited on 2/23/2022 | Employee (A) was coached + then terminated after actions were brought to directors attention | 5/2/23 | |

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| 11 | 251.07(6)(i)1. Washing Child's Hands & Face Description: Based upon observation, on 04/21/2023, ten children in the young two year old room were diapered and not required to wash hands | Employee (A) was coached + then terminated. Not a good fit with childcare center | 5/2/23 |
| 12 | 251.07(6)(i)2. Adult Handwashing Description: Based upon observation, on 04/21/2023, a staff member did not wash hands between or after diapering 10 children in care. In addition, the same staff member did not wash hands after assisting a child with wiping discharge from their nose. | Employee (A) was coached + then terminated. Not a good fit in childcare | 5/2/23 |
| 13 | 251.09(4)(a)3. Infant & Toddler - Diaper Changing Surface Disinfection Description: Based upon observation, on 04/21/2023, the staff member changed ten diapers and did not clean the changing mat after each child with soap and water and a disinfectant solution. | Employee (A) was coached + then subsequently terminated. Not a good fit in childcare | 5/2/23 |

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| 14 | 251.09(4)(a)5. Infant & Toddler - Soiled Diapers Disposal Description: Based upon observation, on 04/21/2023, the staff member immediately placed soiled diapers into a garbage can without a cover. | Employee was coached & then terminated. Not a good fit in childcare industry | 5/2/23 |

* Employee A stated she wanted to work in a daycare as a new career. After working at the center, being coached & numerous meetings, the employee was terminated.

NAME - Agency Worker
Amanda Holz

Date Issued
6/28/2023

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed

Amanda Holz

8/29/23