Date Correction Plan Due 8/11/2026	**NONCOMPLIANCE STATEMENT AND CORRECTION PLAN**	**TO FILE A COMPLAINT CALL** 608-422-6765

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		**Provider Number / Facility ID Number**	
The Learning Experience		7000593787 / 001 - 2008763	
Address - Facility (Street, City, State, Zip Code) 2750 Ironwood Dr Sun Prairie WI 535908819	**Telephone Number** 608-478-1190	**Date - Regulation Visit** 7/14/2026	

	Rule/Statute Number Noncompliance Statement	**Correction Plan**	**Expected Completion Date**	**Verification Date**
1	251.04(2)(c) **Current, Accurate Information** Description: Attendance records provided to licensing on July 15 for July 14 were falsely altered, when compared to records seen on site on July 14. The Infant A record provided on July 15 showed Child 2 signed out at 7:50 a.m. and back in at 8:00 a.m. but while on site it showed Child 2 never returned after 7:50 a.m. The Twaddler A record provided showed Child 2 signed out at 8:00 a.m., written in thick ink. When on site the time was written in thinner ink and showed that he was signed out at 8:36 a.m. If he was in Twaddler A until 8:36 a.m. the group was too big and did not have enough staff. Repeat violation: Previously cited on 4/6/2026	Center Director has taken over review of all tracking verification on attendance records to ensure no records are altered.	7/28/26	

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2	251.05(2)(a)6. **Staff Record - Days & Hours Worked** Description: Documentation of days and hours worked, and in which classroom, when the person was included in the staff-to-child ratio was not accurately maintained when there were three staff signed in on the app but only two staff present at 10:25 a.m. in Infant A on July 14. In Infant B at 10:33 a.m. there were three staff signed in on the app and on the written attendance but only two staff were present. Repeat violation: Previously cited on 6/9/2026, 5/6/2026, 2/17/2026	Management conducts checks multiple times a day to ensure all teachers are signing in and out properly.	7/28/26	
3	251.055(1)(f) **Child Tracking Procedure** Description: The center did not adhere to their procedure to ensure that the number, names, and whereabouts of children in care are known to assigned child care workers at all times when attendance sheets reviewed on site on July 14 showed Child 2 signed in to Twaddler A and Infant B from 8:13 to 8:36 a.m. Repeat violation: Previously cited on 6/9/2026, 5/6/2026, 2/17/2026	Child ~~was~~ time was documented incorrectly. Center director has taken over verification of sheets to ensure proper child tracking as well as reviewing throughout the day.	7/28/26	

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4	251.055(2)(b) **Staff-To-Child Ratios - Minimum** Description: The Infant A room child tracking attendance record showed there were nine infants signed in with only two staff when three staff were required for at least 15 minutes during the morning of July 14. The duration of time and number of groups that exceeded minimum ratio requirements is unknown due to altered attendance records provided to the department. Repeat violation: Previously cited on 6/9/2026, 5/6/2026, 4/6/2026	Center director has adjusted morning schedules to ensure full coverage in all classrooms to maintain ratio at all times	7/28/26	
5	251.055(2)(d) **Mixed Age Group With Children Under Age 2 - Group Size** Description: The Infant A room child tracking attendance record showed the group exceeded maximum group size allowed on July 14 for at least 15 minutes in the morning when there were nine infants signed in but only eight infants are allowed. Repeat violation: Previously cited on 5/6/2026, 4/6/2026	Center director has adjusted all morning schedules to ensure full coverage in all classrooms to maintain ratio at all times	7/28/26	

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6	251.06(2)(gm) **Premises - Well Drained, Clean, In Good Repair** Description: There was litter on the small playground; a broken toy box on the big playground; paint in disrepair in Preschool 2 and Prepper A; dirty bathroom wall in Preschool 2; dirty trash can and wall in Twaddler. The Infant B room telephone was broken, causing a constant dial tone. The small playground door alarm was chirping. In the kitchen the floor was visibly dirty and cabinets were in disrepair with exposed particle board, which harbors bacteria as the porous surface cannot be disinfected. Kitchen drawers that stored spoons and hot pads had visible dirt collecting in the corners. Repeat violation: Previously cited on 5/6/2026, 4/6/2026	Inf B phone replaced All broken items removed, paint scraped, trash can cleaned, wall washed Door Alarm Replaced Kitchen drawers cleaned & all exposed particle board being sealed	7/28/26 7/31/26 7/31/26 8/14/26	
7	251.06(2)(n) **Garbage Containers - Construction & Disposal Schedule** Description: The garbage container in the kitchen was overflowing and not emptied more often as needed.	Cook was off on day of visit, upon return we refreshed Cook on importance of keeping lid on at all times	7/28/26	

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8	251.06(4)(a) **Fire Extinguishers - Operable, Inspected, Labeled** Description: Fire extinguishers on the premises were not inspected once a year by a qualified person, as required. The date of the last inspection on the label was June of 2025, meaning the next inspection was due in June of 2026.	Reached out to fire inspection company to have all extinguishers inspected.	8/21/26	
9	251.06(4)(d) **Exits & Passageways - Unobstructed, Minimum Width** Description: Exits and exit passageways did not have a minimum clear width of 3 feet, as required, when there were two chairs obstructing the Twaddler A classroom exit leading directly to outside and there was a sensory bin table leaned up against the small playground emergency exit.	New staff in classroom was reminded to keep chairs away from exits in case of emergency. Sensory bin was removed from playground exit area	7/14/26	
10	251.06(9)(b)6. **Dishwashing - Air Drying** Description: Washed bowls were nestled together in the drying rack and were not placed in a way to allow air flow so the bowls could effectively air dry.	Ordered a drying rack to give more space to spread out dishes. Reminded cook to not stack dishes	7/14/26	

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11	251.07(2)(b) **Policy - Child Guidance** Description: A 3-year-old child was near a sink when another child needed to wash their hands. Staff B reacted punitively by harshly ordering the child to "get away from there" and when the child reached again to touch the water the staff angrily said through gritted teeth "No, thank you!" in an unkind manner. Staff B did not try to redirect the child to another activity instead or attempt to reasonably discuss the problem, as described in The Learning Experience's Child Guidance and Behavior Management Policy. Repeat violation: Previously cited on 6/9/2026, 5/6/2026, 2/17/2026	Staff B was coached with area director and center director. (7/22/26) Staff B has been working very closely with youngstar coach weekly.	7/22/26	
12	251.07(3)(b)3. **Equipment - Quantity For Outdoors** Description: There was not enough outdoor play equipment provided on the big playground to allow each child at least one activity involving equipment when all of the toys were stored in the smaller playground and a group of 15 children on the big playground had only the play structure. Repeat violation: Previously cited on 5/6/2026	The toys were moved back to the big playground and staff were instructed to keep them out for childrens use.	7/14/26	
13	251.07(5)(a)5.b. **Menus - Plan** Description: Past menus were not kept on file for at least 3 months, as required.	Menus have been saved since the week of 6/29/26. We will reach 3 months of schedules by late September.	9/29/26	

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14	251.09(1)(b) **Infant & Toddler - Location & Sharing Intake Information** Description: Admission information for 13-month-old Child 1 was not on file in the Infant B classroom, where the child was assigned on July 14. Staff did not know where admission information was stored in the classroom and were not aware that information for all children younger than two enrolled in the program was included in the binder, which indicates that they did not review the information. Repeat violation: Previously cited on 6/9/2026, 4/6/2026	All under two intakes were updated and all staff were reminded of their location in the classroom All staff review updated info	8/10/26	
15	251.09(1)(d) **Infant & Toddler - Assignment To Room & Caregiver** Description: On July 14 in the first 2.5 hours of 14-month-old Child 2's day, the toddler was moved between four classrooms five different times and experienced eight caregivers throughout the day. In the first 2.5 hours of 8-month-old Child 3's day on July 14, the infant was moved between two classrooms three different times and experienced 10 caregivers throughout the day. Repeat violation: Previously cited on 6/9/2026, 4/6/2026	Center Director and management team have adjusted morning staff to minimize moves and are focusing on number of staff each child is with daily to limit teachers with children.	7/28/26	

NAME - Agency Worker
Cierrena Schoville, Amy Anderson

Date Issued
7/28/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed
8/10/26