DEPARTMENT OF CHILDREN AND FAMILIES
Division of Early Care and Education

Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	STATE OF WISCONSIN
5/28/2026		TO FILE A COMPLAINT CALL 608-422-6765

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center
The Learning Experience

Provider Number / Facility ID Number
7000593787 / 001 - 2008763

Address - Facility (Street, City, State, Zip Code)
2750 Ironwood Dr Sun Prairie WI 535908819

Telephone Number
608-478-1190

Date - Regulation Visit
5/6/2026

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1	251.04(6)(b) **Current, Accurate Daily Attendance Record** Description: Current, accurate record of the daily attendance was not maintained. April 22 at 9:24 a.m. in Preschool 2 there were 12 children but only 9 signed in on the app and paper attendance. April 29 and 30 attendance showed multiple children not signed out on the paper attendance. May 6 there were 19 children present in Twaddler A but only 16 signed in on the app attendance and 17 signed in on the paper attendance. Repeat violation: Previously cited on 2/17/2026, 1/7/2026	New management in placeas of 5/10/26. Management audits attendance multiple times daily to ensure accuracy of app and paper attendance.	6/1/26	

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2	251.05(2)(a)6. **Staff Record - Days & Hours Worked** Description: Documentation of days and hours worked, and in which classroom, when included in the staff-to-child ratio, was not maintained when child supervision records for April 29 showed Staff A signed in to both Toddler A and Twaddler A classrooms from 9:15 a.m. to 9:33 a.m., and Staff D signed in to both Twaddler A and Toddler C 9:11 a.m. to 9:30 a.m. Repeat violation: Previously cited on 2/17/2026	Both staff A and staff D are no longer with the center. All staff are monitored on proper sign in process. Management audits child supervision records multiple times daily to ensure accuracy.	6/1/26	
3	251.055(1)(a) **Supervision Of Children** Description: In Twaddler A on 4/22 children opened and closed the door repeatedly. Staff B yelled at them but did not go to the door until a child was locked out of the room by another child. The girl cried and tried to get back inside. At least 10 seconds passed before Staff B went to the door to allow the child back in. In Twaddler A on 5/6 children repeatedly climbed on tables and a bookshelf, and a child was playing with a dirty garbage can lid for at least 2 minutes. Staff did not intervene. Staff in Prepper A on 4/22 did not see a child open the room door and leave. Repeat violation: Previously cited on 4/6/2026	-Child locks have been added to doors to help support. -Staff in twoddler A have been given coaching to help with interactions including active supervision techniques - new teacher added to twaddler A with more experience - Preppers - child lock added and communication with parents to help with child behaviors as well	6/1/26	

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4	251.055(1)(f) **Child Tracking Procedure** Description: April 29 Child 2 was signed out of Twaddler A at 8:30 a.m. but was not signed in to another room until they were signed in to Prepper A at 9:45 a.m. May 6 at 8:35 a.m. in Twaddler A, Child 1 was not signed in but was present. Parent sign in sheet showed Child 1 arrived to the center at 8:06 a.m., but no sign in sheet showed Child 1 signed in to any room prior to being signed in to Toddler C at 8:40 a.m. Repeat violation: Previously cited on 2/17/2026	-New sign in requirement for staff - staff moving children must sign them into the sheet of the room they are moving to so there are no gaps. -Management audits throughout morning drop off and afternoon pickups to ensure no children are missed.	6/1/26	
5	251.055(2)(b) **Staff-To-Child Ratios - Minimum** Description: Classroom attendance showed and licensors saw groups that exceeded minimum required staff-to-child ratios on several occasions. For example, review of attendance for April 29 and April 30 showed the Prepper A room was over ratio for over 15 minutes in the morning when Staff C worked alone with more children than legally allowed. On May 6 licensors saw 19 children who were younger than 3-years-old but at least 1-year-old in the Twaddler A classroom with only two staff. Repeat violation: Previously cited on 4/6/2026	New management in place to ensure all staff to child ratios are followed on all occasions.	5/20/26	

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6	251.055(2)(d) **Mixed Age Group With Children Under Age 2 - Group Size** Description: On several occasions classroom attendance showed and licensors saw groups that exceeded the maximum group size allowed for groups that include infants and toddlers. For example, on April 29 the infant room exceeded 8 children for about 20 minutes during a 1 hour period in the morning. On April 22 and May 6 children younger than 18-months-old were seen in groups that were larger than 8 children. Repeat violation: Previously cited on 4/6/2026	New management in place to ensure all proper group sizes are being maintained at all times. Staff are also being trained on group sizes and to alert management if they are close to going over group size	5/26/26	
7	251.06(10)(dm)1. **Washrooms - Sanitary Conditions** Description: Toilet rooms and fixtures were not in a sanitary condition at all times when on April 22 the step stool and the wall next to the Preschool 2 toilet were visibly dirty.	Room was cleaned and teachers were informed of daily bathroom cleaning expectations	5/26/26	
8	251.06(10)(f) **Bathroom Supplies** Description: Soap was provided but was not accessible to children in the Prepper A bathroom on April 22 and May 6 when the soap container was not the correct type of container for the soap dispenser, making it necessary for staff to assist in dispensing soap whenever children needed to wash hands. Repeat violation: Previously cited on 1/7/2026	Soap dispenser has been repaired and accessible to children	5/26/26	

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9	251.06(2)(a) **Potential Source Of Harm On Premises** Description: The indoor premises was not free of hazards when on May 6 a toy rated for children age 18 months and older, "Letter Llamas," was found in the Twaddler A classroom and a child younger than 18 months old was seen playing in the room. On April 22 there was a plastic bag on the ground in the bathroom in Twaddler A. On April 22 in an unopened room, "Infant C", there were moldy crib mattresses in the bathroom and two crib frames also had mold.	-No children under 18mo will be in classrooms for older children as toys are not age appropriate - all choking hazards, including plastic bags have been secured and out of reach from children - all moldy crib mattresses have been discarded	5/26/26	
10	251.06(2)(gm) **Premises - Well Drained, Clean, In Good Repair** Description: The premises was not in good repair when on April 22 there was chipped paint in the Prepper A room and the floor near the changing table in Toddler A was visibly dirty. On May 6 in Twaddler A there was a broken toy shelf taped back together, deteriorating grout along the classroom sink and a visibly dirty trash can lid. Repeat violation: Previously cited on 4/6/2026	Toy shelf has been removed, floor cleaned, trash lid cleaned. Grout to be repaired and paint repaired by 6/1/26	6/1/26	

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11	251.06(7)(a) **Indoor Space - Square Footage Per Child** Description: Space used by children was less than 35 square feet of usable floor space for each child when there were 19 children present in Twaddler A on May 6, but the space only allows for up to 13 children total.	New management in place to ensure classrooms do not exceed maximum ratio	5/26/26	
12	251.07(1)(d) **Daily Routines** Description: Routines such as toileting and eating and intervals between activities were not planned to avoid keeping children waiting in lines or assembled in large groups when on April 22 and May 6 children age 1.5 and 2-years-old had to sit at the table and wait for food to arrive for more than 10 minutes with nothing to do.	teachers will be working with a Youngstar coach on transitions and engaging activities as well as with management	6/9/26	
13	251.07(1)(h) **Program Reflects Policies** Description: Programming does not reflect the center's written policies when scheduled curriculum activities were not implemented.	Ongoing process - new management is working with teachers to begin implementing routines in all classrooms to ensure consistency. Including coaching w/ mentor staff	6/9/26	

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14	251.07(2)(b) **Policy - Child Guidance** Description: Center staff did not follow the center's child guidance policy. Instead of providing positive reinforcement and clear limits, staff yelled at children. Some children were allowed to crawl on tables and bring toys to the table and others were not. Physical intervention was used as a first resort, not a last resort. There was no record created to document the use of physical intervention after Staff B used excessive physical force to abruptly yank 2.5-year-old Child 3 to remove her from a conflict with another child, causing both children to cry on April 22 in Twaddler A. Repeat violation: Previously cited on 2/17/2026	Management has begun individual coaching with staff B regarding positive reinforcement and intervention techniques. Staff B will also be working with a youngstar coach individually. New coteacher in Twaddler A to help provide more support as well	6/9/26	
15	251.07(2)(e) **Child Guidance - Prohibited Actions** Description: Staff E used prohibited actions that could have been psychologically, emotionally or physically painful, discomforting, dangerous or potentially injurious when she slapped children's feet because they took their shoes off. During the April 22 and May 6 licensing visits, licensing specialists witnessed and heard multiple instances of staff yelling at children, including in the Prepper A and Twaddler A classrooms.	Staff E is no longer employed with our center. All staff have been reminded/coached on proper tone of voice and appropriate ways to speak to children	5/20/26	

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16	251.07(2)(e)5. **Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions** Description: In response to 2-year-old Child 3 attempting to take another child's toy, Staff B used excessive physical force to abruptly yank Child 3 away from the other child, causing both children to cry on April 22 in Twaddler A.	Staff B is working with Mgmt. on positive guidance. Mgmt is conducting weekly observations both in person + video to watch for compliance Staff B will also be working with a youngstar coach.	6/9/26	
17	251.07(3)(b)2. **Equipment - Quantity For Indoors** Description: The center did not provide sufficient indoor play equipment to allow each child a choice of at least three activities involving equipment when all children are using equipment when on April 22 and May 6 shelves in multiple classrooms were situated in a way that blocked children from accessing the play equipment. Staff described they keep the toys inaccessible so children do not dump all the toys on the floor, causing staff to have to clean them up.	Toys were re-organized to better fit the needs of children in each classroom and reduce the bucket dumping. All shelves now remain open at all times. Management checks daily to ensure compliance	5/26/26	

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18	251.07(3)(b)3. **Equipment - Quantity For Outdoors** Description: Sufficient outdoor play equipment was not provided to allow each child at least 1 activity involving equipment when all children are using equipment. On April 22 there were 12 children outside on the bigger playground, but the only play equipment provided were the outdoor play structure and four balls. By May 6 no additional play equipment had been added. Children were outside for at least 10 minutes before staff opened the cabinet to allow access to the four balls.	Additional play equipment has been ordered for the outside area. Pending delivery.	6/3/26	
19	251.07(5)(b)1. **Mealtime - Staff With Children** Description: Staff were not sitting at tables with children during mealtime, as required, on April 22 and May 6.	Staff has been notified to sit with children at meal times	5/26/26	
20	251.07(6)(c)1. **Ill Child - Isolation** Description: A child was visibly ill the morning of April 22, but the child was not placed in a separate area. Children played very closely near the ill child as the child had their temperature taken. Children then touched the thermometer that had just been in the ill child's mouth.	The infirmary area has been cleared and when children are ill, they can come to the front and wait there for parents	5/26/26	

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21	251.07(6)(c)3. **Ill Child - Equipment** Description: An ill child was not provided with a bed, crib, playpen, cot or padded mat and a sheet and blanket or a sleeping bag to lay on while they waited for their parent to arrive to pick them up on April 22. Instead the child laid in the staff's lap as other children played in close proximity to them.	The infirmary area has been cleared and when children are ill they can come to the front and wait there for parents	5/26/26	
22	251.07(6)(dm)2. **Medical Log - Pages & Entries** Description: More than half of a page of lines were skipped in the Twaddler A medical log book between the April 1 and April 21, 2026 entries.	Medical logs will be reviewed again and individual conversations had with teachers to ensure compliance	6/1/26	
23	251.07(6)(dm)3.b. **Medical Log - Injury In Care** Description: An injury received by Child 4 while in the care of the center on April 21 was not entered into the medical log book by April 22, as required. On April 22 staff in Toddler C did not know where their medical log book was located. Repeat violation: Previously cited on 2/17/2026, 1/7/2026	Medical log documentation procedures will be discussed individually with all staff. · Medical loop will be kept in the same spot in all classrooms.	6/1/26	

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24	251.07(6)(g)1. **Wiping Bodily Secretions** Description: On April 22 runny noses were not wiped until licensors pointed out to staff that children's faces had bodily secretions on them. On May 6 in Twaddler A Child 6 had green nasal discharge that was not wiped. Child 5 had a runny nose and even after being pointed out by the licensing specialist, Staff B argued that his nose was not running and didn't wipe his face for almost an hour.	Proper health and safety procedures were discussed with staff B on expectation of cleanliness of children. Staff B understands importance of keeping bodily fluids cleaned and wiped at all times to prevent spread of germs	5/26/26	
25	251.07(6)(g)2. **Cleaning Bodily Secretions On Surfaces** Description: On May 6 in Twaddler A Child 6 rubbed their runny nose along the wall, leaving nasal discharge on the wall, but staff did not wash the wall after, as required.	Staff has been informed of importance of proper cleaning/sanitizing process to prevent the spread of germs/diseases.	5/26/26	
26	251.07(6)(g)4. **Properly Clothed Children** Description: When the Twaddler A classroom went outside on May 6 some children were not properly clothed for comfort and warmth because their coats were left in a different classroom. The temperature outside was between 48 and 51 degrees Fahrenheit and wind speed was between 6 and 18 miles per hour, causing the wind chill to be colder than 50 degrees.	All children must be dressed in proper clothing for the weather. If adequate clothing is not immediately available, staff will call mgmt or another class for extra clothing.	5/26/26	

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27	251.07(6)(g)7. **Wet Or Soiled Clothing** Description: On May 6 in Twaddler A 1.5-year-old Child 5 wore pants that were wet for over an hour. Staff B changed Child 5's diaper, but then put the same wet pants back on him. The licensor asked why his pants were not changed. Staff B asked "Do I have to change him?" and said that the child's spare clothing was in his regularly assigned classroom, Toddler C. The licensor then brought the spare clothing into Twaddler A. Staff B then said the liquid was milk, not urine, so changing clothing was not required. The child was then taken outside wearing the same wet pants.	Management discussed with staff B of when children need to be changed into new clothes. Going forward staff B and all staff understand the importance of keeping children in dry clothing throughout the day	5/26/26	
28	251.07(6)(i)1. **Washing Child's Hands & Face** Description: Multiple children's hands were not washed after toileting in Twaddler A on May 6.	Staff was immediately coached on proper hand washing techniques and is being observed by management	5/26/26	
29	251.07(6)(i)2. **Adult Handwashing** Description: Staff B never washed her hands and only changed her gloves between diaper changes on May 6 in Twaddler A.	Staff was immediately coached on proper hand washing techniques and is being observed by management	5/26/26	

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30	251.09(2)(a) **Infant & Toddler - Responding To Crying Children** Description: On May 6 in Twaddler A 1.5-year-old Child 7 cried for at least 4 minutes without any staff responding to him. Staff D was observed to walk past the child as he continued to cry.	Staff D is no longer employed with our center. All other staff have been reminded of the importance of attending to children's needs and emotions.	5/26/26	
31	251.09(4)(a)3. **Infant & Toddler - Diaper Changing Surface Disinfection** Description: The diaper changing surface in the Twaddler A classroom was not easily cleanable on April 22 as the surface had rips in the fabric.	The cleaning mat has been replaced	5/26/26	
32	251.09(4)(a)5. **Infant & Toddler - Soiled Diapers Disposal** Description: Diaper changing garbage cans were not hands free in Toddler A and Toddler C classrooms when garbage bins were placed on step stools and staff used their hands to open containers to dispose of diapers instead of using the foot pedals on April 22. Repeat violation: Previously cited on 4/6/2026	All garbage bins are now hands free and remain on the ground when the room is in use	5/26/26	

NAME - Agency Worker
Cierrena Schoville, Amy Anderson

Date Issued
5/14/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Alyssa Kelly

Date Signed
5/26/26