Date Correction Plan Due 3/13/2026	**NONCOMPLIANCE STATEMENT AND CORRECTION PLAN**	**TO FILE A COMPLAINT CALL** 608-422-6765

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		**Provider Number / Facility ID Number**	
The Learning Experience		7000593787 / 001 - 2008763	
Address - Facility (Street, City, State, Zip Code) 2750 Ironwood Dr Sun Prairie WI 535908819	**Telephone Number** 608-478-1190	**Date - Regulation Visit** 2/17/2026	

	Rule/Statute Number **Noncompliance Statement**	**Correction Plan**	**Expected Completion Date**	**Verification Date**
1	251.04(6)(b) **Current, Accurate Daily Attendance Record** Description: Current, accurate written record of the daily attendance was not maintained. For example, review of attendance showed Child 5 on 1/28/26 and Child 6 on 1/29/26 were not signed out on both the weekly attendance and on the classroom paper daily attendance record. Repeat violation: Previously cited on 1/7/2026	new tracking systems are in place in classrooms. All staff have been re-trained and management conducts daily checks for accuracy	3/3/26	

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2	251.05(2)(a)6. **Staff Record - Days & Hours Worked** Description: Documentation of staff days and hours worked and in which classroom when staff were counted in ratio was not maintained by the center. Review of attendance showed the mornings of 1/19/26 and 1/20/26 there were children signed in to the preschool 2 classroom with no teacher also signed in to the classroom. No teachers were signed in to the Twaddler A classroom 1/27/26-1/28/26. No teachers were signed in to the Preschool 2 classroom 1/23/26 and 1/27/26-1/28/26.	new tracking systems, including teacher sign in and out, are in place in classrooms. All staff have been retrained and management conducts daily checks for accuracy	3/31/26	
3	251.05(3)(e)4.d. **Center Director / Large Center - Entry-Level Training** Description: Prior to beginning work as a director of this center, the center director did not complete preservice training requirements to preliminarily qualify as a director of a center with a capacity of 51 or more children, as required.	Center Director listing will be updated with licensor to reflect CD with full qualifications	3/13/26	

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4	251.05(3)(f)3. **Child Care Teacher - Entry-Level Training** Description: There was no qualified lead teacher signed in to classrooms on several occasions in the Twaddler A and Preschool 2 classrooms through the month of January. For example, on 1/30/26 Staff B and Staff D were observed to be working in the Preschool 2 classroom without being qualified as lead teachers. In addition, 1/19/26, 1/23/26 and 1/26/26 Twaddler A did not have a lead teacher signed in to the classroom for the majority of the day. On 1/19/26, 1/26/26 and 1/27/26, Preschool 2 did not have a lead teacher signed in to the classroom for the majority of the day.	All classrooms will be staffed with a lead teacher during required times. Teachers are currently enrolled in necessary classes.	3/31/26	
5	251.055(1)(c) **Supervision - Opening & Closing Hours** Description: Assistant child care teachers provided sole supervision to groups of children during during nap time without first completing the training required for the position, including Staff A in Twaddler A, Staff B in Prepper and Staff C in Toddler B on 2/17/26.	Staff have been enrolled in required classes and will be with a lead teacher until classes are completed	4/30/26	
6	251.055(1)(f) **Child Tracking Procedure** Description: On 1/30/26 in the Twaddler A classroom there were 9 children signed in on the app, but 10 children signed in on the paper attendance. In Preppers on 1/30/26 there were 11 children signed in on the paper attendance and 8 children signed in on the app.	new tracking systems are in place in classrooms. All staff have been re-trained and management conducts daily checks for accuracy	3/31/26	

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7	251.06(2)(d) **Access To Materials Potentially Harmful To Children** Description: Visibly dirty spray bottles labeled disinfectant were observed to be sitting on a sensory table, within reach of children in the Twaddler A classroom on January 30, 2026.	teachers were notified that all cleaning products must be put away out of reach from children.	3/13/26	
8	251.07(2)(b) **Policy - Child Guidance** Description: The center did not follow their child guidance policy. Staff regularly use time outs to address unwanted behavior, but time out is not described in the family policy handbook as a child guidance tactic that staff are allowed to use.	Staff involved in incidents are no longer employed. All staff were retrained on proper child guidance tactics	3/13/26	
9	251.07(2)(c)3. **Time Out - Time** Description: Children younger than 3-years-old received time outs due to behavior and were allowed out of time out after "about 5 minutes", once they were calm. Time outs were not timed. Sometimes time outs were 15 minutes long. When parents were called to bring children home due to unwanted behaviors, sometimes children had to wait at the front desk for up to an hour.	Staff involved in incidents are no longes employed. All staff were retrained on proper child guidance tactics	3/13/26	

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10	251.07(2)(c)5. **Time Out - Not Removed From Classroom** Description: Time outs occurred in the classroom and in the front entry area, on the floor behind the check in desk. Children were also required to sit alone at tables in classrooms without support from teachers. Time outs were sometimes not chosen by children as children were witnessed to be removed from classrooms, contrary to their wishes and due to unwanted behavior, not always to avert immediate danger.	Staff involved in inaidents are no longes employed. All staff were retrained on child guidance, positive redirection and given support from management	3/13/26	
11	251.07(4)(b) **Naps Or Rest Periods - Awake Children** Description: On 2/17/26 at around 1:20 p.m. a 2-year-old child in Twaddler A was observed sitting on her cot with her back against the wall and had nothing to do. A medical log book entry dated 11/25/25 at 2:05 p.m. described a 3-year-old child in the Preschool 2 room was not allowed off her cot. She was making loud noises from undoing her shoes, and instead of allowing the child off the cot and offering her a quiet activity, the teacher sat by the child to stop her from making sounds.	Staff was informed of proper procedure for nap time and expectations of children who do not nap or wake up early.	3/13/26	

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12	251.07(6)(dm)3.b. **Medical Log - Injury In Care** Description: Two injury reports for injuries sustained while Child 7 and 8 were in the care at the center were dated 1/23/26 and found on 1/30/26 but had not been documented in any medical log books. Review of child files showed multiple injuries that were not documented in medical log books. File for child 1 had three injury reports and file for child 4 had four injury reports that were not documented in any medical log book. Repeat violation: Previously cited on 1/7/2026	All staff were retrained on proper use of medical log and expectations of documentation of incidents and accidents	3/13/26	

NAME - Agency Worker
Cierrena Schoville, Colleen Peterson

Date Issued
2/27/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Allyson Kelly

Date Signed
3/11/2026