

<b>Date Correction Plan Due</b> 5/1/2026	<b>NONCOMPLIANCE STATEMENT AND CORRECTION PLAN</b>	<b>TO FILE A COMPLAINT CALL</b>
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**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

<b>Name - Certified Operator / Licensed Center</b> King Knowledge Playground		<b>Provider Number / Facility ID Number</b> 5000590805 / 001		
<b>Address - Facility (Street, City, State, Zip Code)</b> 5666 N 86Th St Milwaukee WI 532252802		<b>Telephone Number</b> 870-413-1371	<b>Date - Regulation Visit</b> 4/14/2026	
	<b>Rule/Statute Number Noncompliance Statement</b>	<b>Correction Plan</b>	<b>Expected Completion Date</b>	<b>Verification Date</b>
1	202.08(12)(c) <b>The Certified Child Care Operator Shall Be In Ongoing Communication With A Child's Parent Or Ensure That A Substitute Child Care Provider Is In Ongoing Communication With A Child's Parent By Developing A Written Contract That Specifies The Charge For Child Care And The Expected Frequency Of Payment For The Service. The Contract Shall Be Signed By The Operator And A Parent Or Guardian.</b>  Description: There was no written contract on file for child #7.	I created a written child care contract that includes fees, payment schedule, and communication expectations. I reviewed the contract with the parent of child and obtained signatures. I will ensure all new families sign a contract before the child's first day and will maintain a contract checklist in each child's file.	04/14/2026	

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2	<p>202.08(12)(f)1-4  <b>Prior To A Child's First Day Of Attendance For Any Child In Care, Obtaining Information On A Form Prescribed By The Department With Enrollment And Health History Information, Including All Of The Following:</b></p> <ol style="list-style-type: none"> <li>1. <b>The Parents' Home And Work Phone Numbers.</b></li> <li>2. <b>Health History, Including Information Relating To A Child's Special Health Care Needs And Emergency Care Plan.</b></li> <li>3. <b>The Parents' Signed Consent For Emergency Medical Care.</b></li> <li>4. <b>A Name And Number To Call If The Child Requires Emergency Medical Care.</b></li> </ol> <p>Description: The incorrect form was on file for child #3.</p>	<p>I replaced the incorrect form with the required DCF enrollment and health history form for child. I met with the parent to complete all required sections, including emergency contacts and medical consent. I reviewed all children's files to ensure correct forms are used and will use a file audit checklist for all new enrollments.</p>	04/15/2026	
3	<p>202.08(1m)(a)10.a.  <b>A Certified Child Care Operator Shall Comply With The Conditions Of The Certification. The Number Of Children In Care At Any Time May Not Exceed The Number Specified.</b></p> <p>Description: A review of attendance records between 12/28/25 - 4/14/26 showed that there were more than 6 children in care at one time on 1/19/26, 3/30/26, 3/31/26, and 4/1/26.</p>	<p>I created a daily attendance tracking sheet to monitor the number of children in care. I will - capacity is reached. I will use backup providers if a parent need emergency drop off care so that I can stay within ratio limits.</p>	04/14/2026	

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4	<p>202.08(4m)(e)1.-5.  <b>An Operator Shall Ensure That Each Provider, Volunteer, Substitute, And Emergency Back-Up Provider, Receives An Orientation Before Beginning Work That Covers The Following:</b></p> <ol style="list-style-type: none"> <li><b>1. The Names And Ages Of Children In Care.</b></li> <li><b>2. A Review Of Children's Records, Including Parent And Emergency Contact Information.</b></li> <li><b>3. Specific Information Relating To A Child's Special Health Care Needs, Including Administration Of Medications, Disabilities, Allergies, Or Other Special Health Conditions.</b></li> <li><b>4. A Review Of The Operator's Plan For Responding To Emergencies.</b></li> <li><b>5. A Review Of This Chapter.</b></li> </ol> <p>Description: There was no orientation form on file for Staff B.</p>	I completed the required orientation with Staff, covering children's records, emergency plans, and special health needs. I documented the orientation using the required form and placed it in Staff's file. I created an onboarding checklist to ensure all future staff complete orientation before beginning work.	04/15/2026	

**NAME** - Agency Worker  
Deborah Kersting

Date Issued  
4/17/2026

**SIGNATURE** - Certified Operator or Designee / Licensee or Designee  
Tanecia Rash

Date Signed  
04/17/2026