

From: Kesha c
 To: Thao, Maynou K - DCF
 Subject: Re: Action needed: Background Check Non-compliance for Facility 9000589939 / 001
 Date: Thursday, February 27, 2025 11:26:02 AM

**CAUTION: This email originated from outside the organization.
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I understand , thank you. I have attached the correction plan to this email.

Thank you ,
 Mikekesha Cegers

STATE OF WISCONSIN

DEPARTMENT OF CHILDREN AND FAMILIES
 Division of Early Care and Education


| | | |
|--|---|---------------------------------|
| Date Correction Plan Due 3/12/2025 | NONCOMPLIANCE STATEMENT AND CORRECTION | TO FILE A COMPLAINT CASE |
|--|---|---------------------------------|

Due of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DGF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(N). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licens. list for approval and retain a copy. If this is a licensed child care center your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an admission of violation or sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

| | | | |
|---|---|---|---|
| Name - Certified Operator / Licensed Center Hopes And Dreams Playhouse | | Provider Number / Facility ID Number 9000589939 / 001 | |
| Address - Facility (S, City, State, Zip Code) 8242 N 93Rd St Milwaukee WI 532242742 | | Telephone Number 414-928-3010 | Date - Regulation Visit 2/21/2025 |
| Rule/Statute Number 202.08(1m)(a)4. | Correction Plan | Expected Completion | Verification Date |
| A Certified Child Care Operator Shall Comply With All Laws Governing The Certified Child Care Program And Its Operation, Including S. 48.68 Stats., And Ch. DCF 13 And Ensure That All Employees And Volunteers Comply With These Laws. Description: Fingerprints not completed for the following individuals: Individual 001 | Fingerprints to be completed by 03/12/25. | 2/28/25 @ 100pm | |

NAME - Agency Worker
Maynou Thao

SIGNATURE - Certified Operator or Designee / Licensee or Designee


Date Issued
2/28/2025

Date Signed
2/27/25

DCF-F-CFS094F (R.05/2011) Page 1 of 1

On Feb 27, 2025, at 11:13 AM, Thao, Maynou K - DCF <Maynou.Thao@wisconsin.gov> wrote:

Hello,

Thank you for scheduling your fingerprint appointment and working on getting back into compliance. Please send me your Correction Plan with the date you scheduled to be printed. Once you have been printed and we receive your results, you will back in compliance.

Lastly, this Non-compliance was issued due to a rule violation and cannot be rescinded/removed.

Please let me know if you have any questions.

Sincerely,

Maynou Thao
 Background Analyst
 Childcare Background Unit
 p:262.446.7838 | f: 608.422.7155 |
[<image001.png>](#)
[<image002.png>](#)

[<image003.png>](#)

From: Kesha c <mikekeshac@gmail.com>
 Sent: Thursday, February 27, 2025 9:49 AM

To: Thao, Maynou K - DCF <Maynou.Thao@wisconsin.gov>

Subject: Re: Action needed: Background Check Non-compliance for Facility 9000589939 / 001

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GoodMorning , I received a notice for noncompliance but it's not due until 3/12/25. My licenser reached out and provided the information for me. I was wondering if this can be taken off because I have went in to schedule my fingerprint.

On Feb 26, 2025, at 9:41 AM, Thao, Maynou K - DCF <Maynou.Thao@wisconsin.gov> wrote:

Greetings,

The Child Care Background Unit (CBU) is currently monitoring regulated child care facilities for background check compliance. There is at least one individual listed for your facility that has not completed the fingerprint requirement. Please see the attached Non-Compliance statement and Staff Key.

To avoid further enforcement action, Fingerprints need to be completed by: **3/12/25**

If the individual is no longer employed or no longer resides at your facility, please update your Child Care Provider Portal.

The link with instructions on how to gain Provider Portal access is: <https://dcf.wisconsin.gov/childcare/provider-portal/ccpp-access>

The link with information on background checks is: <https://dcf.wisconsin.gov/ccbgcheck>

If you need assistance or have questions, contact the CBU at (608) 422-7400 or email DCFPlcBECRCBU@wisconsin.gov

Maynou Thao
Background Analyst
Childcare Background Unit
p: 262.446.7838 | f: 608.422.7155 |
<image001.png>
<image002.png>

<image003.png>

<9000589939 001 Hopes And Dreams Playhouse_NC.pdf>

<9000589939 001 Hopes And Dreams Playhouse_Staff Key.pdf>