

Date Correction Plan Due 10/23/2019	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 715-930-1148
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Grandma's Arms Early Learning Center		Provider Number / Facility ID Number 2000589012 / 001 - 2003148	
Address - Facility (Street, City, State, Zip Code) 1828 E Main St Onalaska WI 546508780		Telephone Number 608-519-8330	Date - Regulation Visit 10/4/2019
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date Verification Date
1	<p>251.05(3)(f)3. Child Care Teacher - Entry-Level Training</p> <p>Description: On 10/4/19, staff working alone in the 2 1/2 year-old and preschool classroom had not completed the entry level training requirements for a teacher. Neither staff person had completed any entry level courses in early childhood education.</p> <p>Repeat violation: Previously cited on 11/14/2018, 8/9/2018, 5/21/2018</p>	<p>Any staff person hired for a teacher position must meet the entry level training and experience requirements prior to assuming the position.</p> <p><i>We have hired appropriate level teachers to be in the rooms and will continue to hire appropriate level teachers & assistants</i></p>	<p><i>10/28/19</i></p>



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2	<p>251.055(1)(b) Supervision - Teacher Per Group Of Children</p> <p>Description: On 10/4/19, the 2 1/2 year- old classroom and the 4 year- old classroom did not have a teacher qualified staff person to supervise the group of children. A review of center attendance sheets from 09/1/19 thru-10/4/19, show that on a daily basis there was no teacher qualified staff person to supervise the two's and 2 1/2 year- old groups of children. Also, there was no teacher qualified person to supervise the 4 year-old group of children on Fridays during that time period.</p> <p>Repeat violation: Previously cited on 11/14/2018, 8/9/2018, 5/21/2018</p>	<p>All classrooms must be staffed with a teacher qualified person to supervise the group of children. If there is no teacher qualified staff person available for a classroom, then that classroom may not be open.</p> <p><i>We have hired a experienced 2 1/2 - 3 yr old teacher and have a qualified teacher in the after noon for the teacher that leaves at 12:30</i></p>	10/28/19
3	<p>251.055(2)(a) Group Size - Maximum</p> <p>Description: On 10/4/19, 11 infants were observed in a group in the infant classroom. A review of center attendance sheets showed this consistently happened during portions of the day from 09/01 through 10/4/19.</p> <p>Repeat violation: Previously cited on 11/14/2018, 9/20/2018</p>	<p>There must be sufficient, qualified staff to ensure that the maximum group size in Table 251.055 is met during all hours of operation. If there are not sufficient staff to meet these requirements, then enrollment must be adjusted accordingly to bring the center into compliance.</p> <p><i>We make sure that the amount of kids to teachers is correct; then we move the kids or teachers to accomodate if need be.</i></p>	10/28/19
4	<p>251.055(2)(b) Staff-To-Child Ratios - Minimum</p> <p>Description: On 10/04/2019, the licensing specialist observed 2 staff with 11 infants, 1 staff with 7 children in the toddler room. Four of the children were under age two. Also, 1 staff with 7 children in the two year old room.</p> <p>Repeat violation: Previously cited on 11/14/2018, 9/20/2018</p>	<p>There must be sufficient, qualified staff to ensure that the staff to child ratio in Table 251.055 is met during all hours of operation. If there are not sufficient staff to meet these requirements, then enrollment must be adjusted accordingly to bring the center into compliance.</p> <p><i>We have let a couple of babies go to get us to the ratio of 8 to 2 staff and moved a couple 16 mo. out to the other toddler room because there is now a teacher and assistant.</i></p>	10/28/19

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5	251.07(2)(c) Time-Out - Time Limit Description: A 3 year old child was removed from a 4-k classroom and sent to a toddler room in response to inappropriate behavior. The child sat next to a staff person in a chair and/or bean bag for approximately 2 hours during naptime.	We will not put a child in a time out for more than the time there suppose to be in a time out for and not taken to another room either. Will put the child in a time out for the appropriate time.	10/24/19
6	251.07(2)(e)5. Prohibited Actions - Cruel, Aversive, Frightening, Humiliating Actions Description: As part of a complaint investigation, it was determined that a staff person had taken a blanket or stuffed animal away from a child when she did not lay down for nap in a timely manner. Repeat violation: Previously cited on 9/20/2018	Our staff will not take away things from a child during nap time because there not laying down or not behaving. Instead we will talk to the child and tell them its nap time and time to lay down.	10/24/19

NAME - Certification Worker / Licensing Specialist
Rita Miller

Date Issued
10/9/2019

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Julie Steers

Date Signed
10/24/19