Licensing Non-Compliance and Violations

School Name: Oak Creek

Inspection Date: 9/17/2026

Noncompliance or Violation Summary Received:

Plan of Correction Due Date: 10/2/2026

Today's Date: 9/18/2026

1. **Violation**: 1
    - Standard or Regulation:
        1. DCF 251.09(1)(am)4. Infant & toddler Intake: Sleep Schedule

        Summary of the requirement stated in licensing regulations:
        1. states prior to admission, the licensee shall obtain written information from a child's parent or guardian to individualize the program of care for the child. Child care workers shall use the information obtained from the parents to provide care to the child. Information shall include all of the following: 4. Sleep and nap schedule.

    - Correction already made.
        - **Staff One-on-One Counseling:** Issued formal corrective counseling documentation to the staff member involved regarding adherence to center/state protocol and parent directives.
        - **Parent Directive:** Going forward, we will not swaddle an infant without the parents' written permission.

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1. **Violation**: 2
    - Standard or Regulation:
      DCF 251.09(1)(L)Contrary to DCF 251.09(1)(L), Infant & Toddler- Soft Materials in Cribs
    - Summary of the requirement stated in licensing regulations:
      states a child under one year of age may not sleep in a crib or playpen that contains soft or loose materials, such as sheepskins, pillows, blankets, flat sheets, bumper pads, bibs, pacifiers with attached soft objects, or stuffed animals. No blankets and other items may be hung on the sides of the crib or playpen.

    - Correction already made.
        - **Safe Sleep & Intake Policy Retraining:** Conducted mandatory retraining on safe sleep guidelines (AAP standards) and center protocol for reviewing parent care plans. Immediately assigned courses and retrained the teacher in the room, along with all infant and toddler teachers and teachers who break in the infant rooms. They were all assigned and completed Safe Sleep Ambassador training, along with Professional Series training on safe sleep through Cribs for Kids. (https://cribsforkids.org/safe-sleep-ambassador/) Also assigned Sleep Baby Safe training through the Children's Health Alliance of Wisconsin. (https://www.chawisconsin.org/initiatives/injury-prevention-death-review/infant-mortality)
        - **Removal of materials:** Removed all Boppy's from the classrooms
        - **Visual Crib Placards:** Installed color-coded visual indicator tags on cribs/cots detailing approved sleep items (e.g., "Sleep Sack Only - No Swaddling").
        - **Posted Safe Sleep Posters in infant rooms:** These are posted on the wall in the crib area.

I attest that this action plan accurately reflects the actions I have taken or have proposed to take to ensure substantial compliance for my school, teachers, and general operations.

School Director Name: Cyndi Bruneau School Director Signature: Cyndi Bru

Executive Director Name: Yvette Vana Executive Director Signature: Yvette Vana

DEPARTMENT OF CHILDREN AND FAMILIES
Division of Early Care and Education

STATE OF WISCONSIN

Date Correction Plan Due	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL
10/2/2026		262-446-7800

Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f)., DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center		Provider Number / Facility ID Number
Children Of America Oak Creek		5000585025 / 001 - 1014709
Address - Facility (Street, City, State, Zip Code) 8870 S Mayhew Dr Oak Creek WI 531543255	**Telephone Number** 414-764-6177	**Date - Regulation Visit** 9/17/2026

	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.09(1)(am)4. **Infant & Toddler Intake - Sleep Schedule** Description: On September 15, 2026 a child was swaddled contrary to parents wishes and information they provided.	See attached document	9/21/2026	
2	251.09(1)(L) **Infant & Toddler - Soft Materials In Cribs** Description: On 9/15/26, a 4-month-old in the Infant A room was napping while positioned on top of a Boppy pillow in their crib.	See attached document	9/16/2026	

NAME - Agency Worker
Katrina Tarantino

Date Issued
9/18/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Cyndi Bruneau

Date Signed
9/21/2026