

Date Correction Plan Due 7/2/2026	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 715-930-1148
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Heart Of The North Learning Center Llc		Provider Number / Facility ID Number 8000557498 / 005 - 2002951		
Address - Facility (Street, City, State, Zip Code) 9503 E Us Highway 2 Poplar WI 548649000		Telephone Number 715-364-2717	Date - Regulation Visit 6/11/2026	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(4)(a)2.c. Parent Notification - Injury, Consumption Of Allergen, Incorrect Medication Description: Upon a review of the medical log book, it was discovered that there were four incidents since April 2026 where children received head injuries while in care of the center and parents were not immediately notified as is required by rule. These head injuries occurred on 4/10/26, 5/18/26, 5/20/26, and 5/29/26.	Staff have been instructed to notify parents of any head injury as soon as it happens	6/11/2026	

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2	251.05(2)(a)6. Staff Record - Days & Hours Worked Description: Staff are not documenting the days and hours worked, and in which classroom when they are counted in ratio. During the monitoring visit, it was observed that staff are signing in to the center upon arrival, but are not documenting the days and hours in which classroom(s) they are providing care in.	Staff signs in and out everyday on staff sign in/out sheet, they also document which group they are in on their individual lists, a spot will be added to sign in sheet to show this as well	7/2/2026	
3	251.06(2)(d) Access To Materials Potentially Harmful To Children Description: It was observed during the monitoring visit that 2 cords are hanging over a crib where children are placed to sleep in the Infant Nap Room, and were positioned in a way where they could be accessible to children. It was also observed that the curtain rod was detached from the wall, and the curtain was hanging over the edge of a crib in way that could be accessible to children and potentially harmful if pulled down by a child.	Curtain was removed at time of visit on 6/11/26 Cords were removed 6/11/26	6/11/2026	

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4	251.06(4)(d) Exits & Passageways - Unobstructed, Minimum Width Description: It was observed during the monitoring visit that plastic crates containing children's water bottles were stacked in front of the back door for approximately one hour before being taken outside with a group of children. When staff were asked, it was discovered that there was not a dedicated storage area other than in front of the door in which these crates are typically stored. Rule requires that all exits and passageways shall remain unobstructed by furniture or other objects.	Water bottles will be stored on the counter in the kitchen by the window Staff has been instructed to not set water bottles or anything else by the door obstructing the door way	6/11/2026	
5	251.07(4)(c) Naps Or Rest Periods - Sleeping Surfaces - Children Under 1 Description: Rule requires that all sleeping surfaces for children under one year of age shall be placed either at least 2 feet apart, or end-to-end with a solid partition separating them. It was observed during the monitoring visit that several cribs in the Infant Nap Room were placed end-to-end, but did not have a solid partition to completely separate the sleeping surfaces.	Crib divider has been replaced	6/11/2026	

NAME - Agency Worker
Amelia Gruber, Heather Ruf

Date Issued
6/18/2026

SIGNATURE - Certified Operator or Designee / Licensee or Designee
Tammy L Johnson Tammy L Johnson

Date Signed
6/19/2026