

Date Correction Plan Due 12/30/2022	NONCOMPLIANCE STATEMENT AND CORRECTION PLAN	TO FILE A COMPLAINT CALL 715-930-1148
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Use of Form: This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

Instructions: The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding or a future finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

Name - Certified Operator / Licensed Center Hand In Hand A Place For All Child		Provider Number / Facility ID Number 2000556142 / 001 - 520077		
Address - Facility (Street, City, State, Zip Code) 800 Wisconsin St Box 13 Eau Claire WI 547033588		Telephone Number 715-225-1471	Date - Regulation Visit 9/15/2022	
	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
1	251.04(7) Confidentiality - Compliance With Statutes & Rules Description: Confidentiality was not maintained by a staff who disclosed personal information about a child and his family to other staff of the center.	Staff will be retrained on Confidentiality Compliance at a required staff meeting	1-18-23	
2	251.04(8)(a) Mandated Reporting - Child Abuse & Neglect Description: The center fail to report to the county department of social services of incidents On 8/19/22, where an employee kicked a 6 month old child on the chin causing him to fall back and hit the back of his head on the floor and roughly grabbing the child by the arm and tossing him onto the floor.	Employees of the center notified CPS on 8/20/22. The Center Director will now follow up to ensure when staff report Child Abuse & Neglect that to make sure it doesn't happen again.	1-5-23	

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Provider Number / Facility ID Number

Hand In Hand A Place For All Child

2000556142 / 001 - 520077

Address - Facility (Street, City, State, Zip Code)

600 Wisconsin St Box 13 Eau Claire WI 547033588

Telephone Number

715-225-1471

Date - Regulation Visit

9/15/2022

	Rule/Statute Number Noncompliance Statement	Correction Plan	Expected Completion Date	Verification Date
3	251.07(2)(e) Child Guidance - Prohibited Actions Description: Actions that may be psychologically, emotionally or physically painful, discomforting, dangerous or potentially injurious are prohibited. On 8/19/22, an employee kicked a 6 month old child on the chin causing him to fall back and hit the back of his head on the floor and roughly grabbing the child by the arm and tossing him onto the floor.	That employee does not work at Hand In Hand any longer. Hand In Hand will not tolerate such behavior. Any future incidents of this nature will also result in that accused staff being taken off our schedule and released from their duties at our center.	1-5-23	
4	251.07(8)(dm)3 b Medical Log - Injury in Care Description: Multiple injuries such as scratches, marks and bumps on the head received by a 6 month old while in the care of the center was not recorded in the medical log book.	Current staff members will be retrained on log books at the next staff meeting. New employees will be trained upon hire.	1-18-23	
6	251.09(2)(a) Infant & Toddler - Responding To Crying Children Description: On multiple occasions a child care worker did not respond promptly to the cries of a 6 month old child in her care.	Current staff members will be retrained corresponding promptly at next staff meeting.	1-18-23	

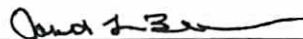
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6	251.09(4)(a)11. Infant & Toddler - Cleaning Child's Diaper Area Description: A 6 month old's diaper area was not clean properly leaving dry fecal matter on this bottom on multiple occasions while in care at the center.	The staff member identified will be retrained and be placed on a probationary period if the problem continues they will not be able to work at our center.	1-5-23

NAME - Agency Worker
Sarah Yang

Date Issued
12/16/2022

SIGNATURE - Certified Operator or Designee / Licensee or Designee

Date Signed



1-5-23