

## NONCOMPLIANCE STATEMENT AND CORRECTION PLAN

**Date Correction Plan Due**  
7/8/2021

**TO FILE A COMPLAINT CALL**  
715-930-1148

**Use of Form:** This form is used by certification / licensing staff to identify statute and / or administrative rule violation(s) and to outline imposed plans of correction, if applicable. This form is used by certified operators / licensed centers to meet the requirements of DCF 202.065, DCF 250.04(2)(i) and (3)(d), DCF 251.04(2)(L) and (3)(f), DCF 252.41(1)(L) and (2)(k). Failure to submit an appropriate correction plan by the due date listed above may result in sanctions identified in the statute and / or administrative rule. Public Schools may submit plans of correction however are not required to do so.

**Instructions:** The Noncompliance Statement below identifies the violation(s) of child care statute and / or administrative rule identified by the certification / licensing specialist. Complete the section labeled "Correction Plan" by indicating the steps that will be taken to address and correct each of the listed noncompliance(s). Identify expected completion date(s) for each item. Return the original to your certification / licensing specialist for approval and retain a copy. If this is a licensed child care, post your copy of the noncompliance statement and correction plan near the license in accordance with Wis. Stat. 48.657. This request for a correction plan is not an order imposing a sanction or penalty pursuant to Wis. Stat. 48.715. If the department decides to apply a statutory sanction and / or penalty for facts arising from this finding, you will be given a notice of the sanction and / or penalty and your appeal rights.

**Name - Certified Operator / Licensed Center**

**Provider Number / Facility ID Number**

Hand In Hand A Place For All Child

2000556142 / 001 - 520077

**Address - Facility (Street, City, State, Zip Code)**  
800 Wisconsin St Box 13 Eau Claire WI 547033588

**Telephone Number**  
715-833-7744

**Date - Regulation Visit**  
6/23/2021

| Rule/Statute Number<br>Noncompliance Statement                                                                                                                                                                                                                                                                                                                                                                                                              | Correction Plan                                                                                                                                                                                             | Expected<br>Completion Date | Verification<br>Date |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------|----------------------|
| <p>1 251.055(2)(b)<br/><b>Staff-To-Child Ratios - Minimum</b></p> <p>Description: On 6/18/21, the minimum ratio of child care worker to children was not maintained in the Seahorse classroom. The ratio was 1 child care worker to 5 children under the age of 2. Licensing rule states in pertinent part that the ratio of child care workers to children may not be less than the minimum number of child care workers to children in Table 251.055.</p> | <p>Staff will be retrained on ratios and who to contact when they need assistance in their room.</p> <p>We will continue to train staff on the importance of ratios and what to do when they need help.</p> | 7-8-21                      |                      |

1

251.055(2)(b)

**Staff-To-Child Ratios - Minimum**

Description: On 6/18/21, the minimum ratio of child care worker to children was not maintained in the Seahorse classroom. The ratio was 1 child care worker to 5 children under the age of 2. Licensing rule states in pertinent part that the ratio of child care workers to children may not be less than the minimum number of child care workers to children in Table 251.055.

**Correction Plan**

Staff will be retrained on ratios and who to contact when they need assistance in their room.

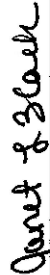
We will continue to train staff on the importance of ratios and what to do when they need help.

**Expected  
Completion Date**

7-8-21

**Verification  
Date**

|                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                        |                                             |
|--------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|
| <b>Name - Certified Operator / Licensed Center</b><br>Hand In Hand A Place For All Child                     |                                                                                                                                                                                                                                                                                                                                                                                                | <b>Provider Number / Facility ID Number</b><br>2000556142 / 001 - 520077                                                                                                                                                                                               |                                             |
| <b>Address - Facility (Street, City, State, Zip Code)</b><br>800 Wisconsin St Box 13 Eau Claire WI 547033588 |                                                                                                                                                                                                                                                                                                                                                                                                | <b>Telephone Number</b><br>715-833-7744                                                                                                                                                                                                                                | <b>Date - Regulation Visit</b><br>6/23/2021 |
| <b>Rule/Statute Number</b><br><b>Noncompliance Statement</b>                                                 |                                                                                                                                                                                                                                                                                                                                                                                                | <b>Correction Plan</b>                                                                                                                                                                                                                                                 | <b>Expected Completion Date</b>             |
| 2                                                                                                            | 251.07(2)(e)1.<br><b>Prohibited Actions - Corporal Punishment</b><br><br>Description: On 6/18/21, a child care worker was observed to grabbed a 1 year old by the wrist and abruptly dropping the child onto a cot.<br>Rule in pertinent part states actions that may be psychologically, emotionally or physically painful, discomforting, dangerous or potentially injurious are prohibited. | Child care worker involved was corrective action + retrained on proper lifting procedures. Retrained on redirection techniques + stress.<br><br>All employees are required to be trained on Child Abuse + neglect upon hire and biennially after the initial training. | 7-31-21                                     |
|                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                        | <b>Verification Date</b>                    |

|                                                                                                                                                                   |                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|
| <b>NAME - Certification Worker / Licensing Specialist</b><br>Sarah Yang                                                                                           | <b>Date Issued</b><br>6/24/2021 |
| <b>SIGNATURE - Certified Operator or Designee / Licensee or Designee</b><br> | <b>Date Signed</b><br>7-7-21    |